

**PNG Telecommunications, Inc. d/b/a PowerNet Global Communications d/b/a
CrossConnect Tariff M.P.S.C. No. 2 cancels and replaces in its entirety PNG
Telecommunications, Inc. d/b/a Powernet Global Communications Tariff M.P.S.C. No. 1**

**PNG TELECOMMUNICATIONS, INC.
D/B/A POWERNET GLOBAL COMMUNICATIONS
D/B/A CROSSCONNECT**

Regulations and Schedule of Intrastate Charges
Applying to Local End-User Telecommunications Service
Within the State of Michigan

This Tariff ("Tariff") contains the descriptions, regulations and rates applicable to the furnishing of local end-user telecommunications services provided by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications d/b/a CrossConnect within the State of Michigan. This Tariff is on file with the Michigan Public Service Commission. Copies may be inspected during normal business hours at PNG Telecommunications, Inc.'s principal place of business: 100 Commercial Drive, Fairfield, Ohio 45014.

Issued under authority of the Michigan Public Service Commission in an order dated December 18, 2003 in Case No. U-13929

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Issued by:

Dennis Packer, General Counsel
100 Commercial Drive
Fairfield, OH 45014

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PNG Telecommunications, Inc.
d/b/a PowerNet Global
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d/b/a CrossConnect

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Revised Page 5 Replaces 1st
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EXPLANATION OF SYMBOLS USED IN THIS TARIFF

The following symbols shall be used in this Tariff for the purpose indicated below:

- | | |
|---|---------------------------------------------|
| C | To signify changed regulation. |
| D | To signify discontinued rate or regulation. |
| I | To signify increased rate. |
| N | To signify new rate or regulation. |
| R | To signify reduced rate. |

APPLICATION OF TARIFF

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications, hereinafter referred to as PNG, to customers within the State of Michigan.

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SECTION 1 - DEFINITIONS

Access line-A circuit providing exchange service between a Customer's standard network interface and a serving switching center.

Applicant - The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which has applied to PNG for services provided pursuant to this tariff.

Authorized User - A person, firm, corporation or other legal entity who is authorized by the provider of the service to use the service being provided.

Basic Local Service - Service that includes the following:

- Single-party service;
- Voice grade access to the public switched network;
- Support for local use;
- Dual tone multifrequency signaling (touch-tone);
- Access to emergency services (E911);
- Access to operator services;
- Access to interexchange services;
- Access to directory assistance; and
- Toll limitation services.

Business Customer - A Business Customer is a Customer who subscribes to the PNG's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

Carrier - An entity certified by the Michigan Public Service Commission (MPSC) to provide telecommunications services within Michigan. Companies providing telecommunications services but for which certification is not required by MPSC are also included in this definition.

Central Office - A switching unit, in one location of a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Area - The specific section of an exchange area served by a particular central office or by a particular group of central offices.

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SECTION 1 - DEFINITIONS, Continued

Class of Service-The term used in describing exchange service with respect to the character of use to be made of such service. PNG furnishes two classes of service: residence and non-residence. The classification of a Customer's service as Business or Residential is determined by these regulations, which define the character of use for rate purposes.

A. Business Service - Service will be classified as Business Service if:

1. The service is used primarily or substantially for a paid commercial, professional or institutional activity; or
2. The service is situation in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
3. The service number is listed as the principal or only number for a business in any telecommunications directory; or
4. The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

B. Residential Service - Service will be classified as Residential Service if none of the conditions of Business Service preceding apply, and;

1. The use of service is primarily and substantially of a social or domestic nature, and
2. Service is located in a residence or, in the case of a combined business and residence premises, the service is located in a bona fide residential quarters of such premises while business service is located in the business quarters of the same premises.

Company - PNG Telecommunications, Inc. d/b/a PowerNet Global Communications ("PNG")

Customer - The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of PNG.

Direct Inward Dial - A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

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SECTION 1 - DEFINITIONS, Continued

Directory Listing-The publication in alphabetical directory published by an incumbent LEC of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the telephone number of a desired telephone.

End User - Any person, firm, corporation, partnership or other entity which uses the services of PNG under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Exchange-A basic unit for the administration of communication services in a specified area, called the exchange area. It usually consists of one or more central offices together with the associated plant used in furnishing communication service in that area.

Exchange Service - The furnishing of telecommunications service to individual residence and non-residence customers within a specified geographical area for Basic Local Service.

Foreign Exchange Service - Exchange Service furnished from an exchange other than that which regularly serves the exchange area in which the customer is located.

Holidays - Holidays observed by PNG as specified in this tariff.

Initial Contract Period - The minimum length of time for which a customer is obligated to pay for service whether or not retained by the customer for such length of time.

Installation Charges - Charges, which are assessed on a non-recurring basis at the establishment of a service. The terms "installation charges" and "non-recurring charges" are used interchangeably within this Tariff to refer to non-variable charges.

Interexchange -Telephone calls, traffic, facilities or other items that originate in one exchange and terminate in another.

InterLATA - A term used to describe services, functions, etc., that relate to telecommunications originating in one LATA and terminating outside of the originating LATA.

InterLATA Toll Service - A toll service provided for the purpose of making InterLATA calls.

SECTION 1 - DEFINITIONS, Continued

IntraLATA - A term used to describe services, revenues, functions, etc., that relate to the telecommunications that originate and terminate within the same LATA.

IntraLATA Toll Service- A toll service provided for the purpose of making toll calls that originate and terminate in the same LATA but that terminate outside of the Customer's Local Calling Area.

Local Access and Transport Area (LATA) - A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192 or any other geographical area designated as a LATA in the National Exchange Carrier Association, Inc. Price List F.C.C. No. 4 or its successor Price Lists.

Local Calling Area - One or more rate centers within which a customer can place calls without incurring long-distance (toll) charges.

PBX Trunk - A class of exchange service used when connecting switching equipment located at the customer's premises to the central office.

PNG - PNG Telecommunications, Inc. d/b/a PowerNet Global Communications

Primary Line - The initial local exchange line per account.

Residence Location - A place in which a person actually lives continuously and which is considered to be the person's home.

Residential Customer - A Residential Customer is a person to whom telecommunications services are furnished by PNG predominantly for personal or domestic purposes at the person's dwelling.

Secondary Line - The second or additional local exchange line, billed to the same address as the Primary Line.

Service Surcharge - An additional sum added to the usual amount or cost.

Switched Access - A method for reaching PNG through the local switched network whereby the End User uses standard business or residential local lines.

SECTION 2 - REGULATIONS

2.1. UNDERTAKING OF PNG

2.1.1. Scope

PNG undertakes to furnish communications service pursuant to the terms of this Tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this Tariff to obtain access to services offered by other service providers. PNG is responsible under this Tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to PNG network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2. Shortage of Equipment or Facilities

- A. PNG reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by PNG, when necessary because of lack of facilities, or due to some other cause beyond PNG's control.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of PNG's facilities as well as facilities PNG may obtain from other carriers to furnish service from time to time as required at the sole discretion of PNG.

SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.3. Terms and Conditions

- A. Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by PNG.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.3. Terms **and** Conditions

- D. Service may be terminated upon written notice to the Customer if:
 - 1. the Customer is using the service in violation of this tariff; or
 - 2. the Customer is using the service in violation of the law.
- E. This Tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.
- F. No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from PNG. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from PNG.
- G. To the extent that either PNG or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which PNG makes similar facilities under its control available to its customers. At the reasonable request of either party, PNG and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.4. Liability of PNG

- A. The liability of PNG for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of PNG. PNG will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of PNG's employees or agents.
- B. PNG shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over PNG, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve PNG's employees.

SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.4. Liability of PNG, Continued

- C. PNG shall not be liable for any act or omission of any entity furnishing to PNG or to PNG's Customers facilities or equipment used for or with the services PNG offers.
- D. PNG shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. Explosive Atmosphere. PNG does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds PNG harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. PNG reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.
- F. PNG is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of PNG's agents or employees.
- G. PNG shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- H. PNG MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.5. Service-Affecting Activities

- A. PNG will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.
- B. PNG will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to customers with respect to the date of installation of primary basic local exchange service shall be met. PNG will take corrective action if the rate of met commitments falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.
- C. Calls requesting local directory assistance shall be answered within 10 seconds. PNG will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for 3 consecutive months.
- D. PNG will maintain service so that the average monthly rate of initial customer trouble reports in any wire center area is not more than 6 per 100 access lines per month, exclusive of all of the following: (a) Reports concerning interexchange calls, (b) Trouble found in equipment that is not the provider's, (c) Nonregulated customer premises equipment or inside wiring. For the purpose of administering this rule, each party line customer shall be considered to have 1 local access line. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each customer line reported in trouble. A provider shall take corrective action if a customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.

SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.6. Provision of Equipment and Facilities

- A. PNG shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. PNG does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. PNG shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by PNG, except upon the written consent of PNG.
- C. PNG may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment PNG provides or installs at the Customer Premises for use in connection with the services PNG offers shall not be used for any purpose other than that for which it was provided by PNG.

SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.6. Provision of Equipment and Facilities, Continued

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by PNG's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than PNG, including but not limited to the Customer.
- F. PNG shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of PNG shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Subject to this responsibility, PNG shall not be responsible for:
 - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-provided equipment.

2.1.7. Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside PNG's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to PNG will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

SECTION 2 - REGULATIONS, Continued

2.1. UNDERTAKING OF PNG, Continued

2.1.8. Special Construction

Subject to the agreement of PNG and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which PNG would normally utilize in the furnishing of its services;
- C. over a route other than that which PNG would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which PNG would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9. Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in PNG, its agents or contractors.

SECTION 2 - REGULATIONS, Continued

2.2. PROHIBITED USES

- 2.2.1.** The services PNG offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2.** PNG may require business applicants for service who intend to use PNG's offerings for resale and/or for shared use to file a letter with PNG confirming that their use of PNG's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- 2.2.3.** PNG may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4.** A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of PNG. PNG will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to PNG for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Tariff will apply.

SECTION 2 - REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER

2.3.1. General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of PNG's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of PNG;
- C. providing at no charge, as specified from time to time by PNG, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of PNG-provided facilities, shall be borne entirely by, or may be charged by PNG to, the Customer. PNG may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining PNG's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in PNG's opinion, injury or damage to PNG's employees or property might result from installation or maintenance by PNG. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

SECTION 2 - REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER

2.3.1. General, Continued

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of PNG;
- G. not creating any liens or other encumbrances on PNG's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both PNG and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2 - REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER

2.3.2. Claims

With respect to any service or facility provided by PNG, Customers shall indemnify, defend and hold harmless PNG from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of PNG or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of PNG's services and facilities in a manner not contemplated by the agreement between the Customer and PNG.

SECTION 2 - REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS - BUSINESS CUSTOMERS

2.4.1. General

A User may transmit or receive information or signals via the facilities of PNG. PNG's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with PNG's equipment, but PNG does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

2.4.2. Station Equipment

- A. Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to PNG Point of Connection.
- B. The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to PNG-provided equipment and wiring or injury to PNG's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by PNG at the Business Customer's expense.

SECTION 2 - REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS - BUSINESS CUSTOMERS, Continued

2.4.3. Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of PNG used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this Tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this Tariff only to the extent that the user is an "End User" as defined below:

End User means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an End User when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller.

SECTION 2 - REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS - BUSINESS CUSTOMERS, Continued

2.4.4. Inspections

- A. Upon suitable notification to the Business Customer, and at a reasonable time, PNG may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, PNG may take such action as it deems necessary to protect its facilities, equipment, and personnel. PNG will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify PNG of the action taken. If the Business Customer fails to do this, PNG may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS

2.5.1. Nondiscriminatory Service

PNG will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. PNG will provide all services described under this Tariff in compliance with the following:

- A. PNG will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- B. PNG will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- C. If a customer cancels a service, PNG will not charge the customer for service provided after the effective date that the service was canceled.
- D. PNG will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.2. Payment for Service

- A. Facilities and Service Charges** - The Customer is responsible for the payment of all charges for facilities and services furnished by PNG to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.
- B. Taxes** - The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on PNG's net income) imposed on or based upon the provision, sale or use of PNG's services.

2.5.3. Billing and Collection of Charges

- A.** PNG shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- B.** Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- C.** PNG shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges, Continued

- D. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E. Billing of the Customer by PNG will begin on the Service Commencement Date, which is the first day following the date on which PNG notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F. If service is disconnected by PNG in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges, Continued

G. The date of rendition of PNG's bill for basic local exchange service shall be the date of physical mailing of the bill by PNG. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.

H. At a minimum, each Residential Customer bill rendered by PNG shall clearly state all of the following information:

1. The beginning and ending dates of the billing period.
2. The due date.
3. Any previous balance.
4. The telephone number for which the bill is rendered.
5. The total amount due for basic local exchange service and regulated toll service.
6. An itemized statement of all taxes due.
7. The total amount due.
8. The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
9. The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges, Continued

- I. Unless otherwise specified by the Customer, if partial payment of a bill is made, then PNG shall first credit the partial payment to basic local exchange service and regulated toll service.
- J. Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, PNG shall send to the Residential Customer a written itemized statement of the services ordered, including all associated charges.
- K. A Residential Customer shall have the right, within 1 billing period of receiving a bill for new services or changed services, to cancel, reduce, or modify a service or a portion of a service without further service charge.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.4. Advance Payments

PNG may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service. If a Residential Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Residential Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between PNG and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.5. Deposits

- A. To safeguard its interests, PNG may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- B. A deposit may be required in addition to an advance payment.
- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, PNG may, at its option, return the deposit or credit it to the Customer's account.
- D. Simple interest on deposits will accrue at a rate equal to the rate paid on United States savings bonds, series EE.
- E. No deposit will be charged for lifeline customer that voluntarily elects to receive toll blocking service.
- F. PNG will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunication services.
- G. PNG is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service

Part I - Business Customers

1. Upon nonpayment of any amounts owing to PNG, PNG may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
2. Upon violation of any of the other material terms or conditions for furnishing service PNG may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
3. Upon condemnation of any material portion of the facilities used by PNG to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, PNG, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
4. Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, PNG may immediately discontinue or suspend service without incurring any liability.
5. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, PNG may immediately discontinue service to Business Customers without incurring any liability.
6. In the event of fraudulent use of PNG's network by Business Customers, PNG will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

Issued under authority of the Michigan Public Service Commission in an order dated December 18, 2003 in Case No. U-13929

Issued: January, 17, 2007

Effective: January 24, 2007

Issued by:

Dennis Packer, General Counsel
100 Commercial Drive
Fairfield, OH 45014

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

Part I - Business Customers, Continued

7. Upon PNG's discontinuance of service to the Customer under Section 2.5.6(A) or 2.5.6(B), PNG, in addition to all other remedies that may be available to PNG at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

Part II - Residential Customers

1. PNG may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
 - (a) Nonpayment of a delinquent account for basic local exchange service;
 - (b) Nonpayment of a delinquent account with a delinquent balance of \$ 150 or more for basic local exchange service and regulated toll service in the name of the customer;
 - (c) Maintaining a delinquent balance of \$ 125 or more for three consecutive months for basic local exchange service and regulated toll service;
 - (d) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises.
 - (e) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;
 - (0) Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

Part II - Residential Customers, Continued

1., Continued

- (g) A violation of a tariff provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
 - (h) Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.
2. Notwithstanding any other provision of this tariff, PNG will postpone the shutoff of basic local exchange service and regulated toll service to a Residential Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If PNG is notified telephonically or in writing that a psychiatric or medical emergency exists, then PNG will permit 7 days for the Residential Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

Part II - Residential Customers, Continued

3. Notice of shutoff of basic local exchange service shall contain all of the following information:
 - (a) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
 - (b) A clear and concise statement of the reason for the proposed shutoff of service;
 - (c) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
 - (d) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;
 - (e) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
 - (f) The telephone number and address of PNG where the customer may make inquiry or enter into a settlement agreement.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

Part II - Residential Customers, Continued

4. PNG will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. PNG will maintain an accurate record of the date of mailing. PNG is responsible for the accurate and timely notice of shutoff.
5. A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
6. Subject to the requirements of these rules, PNG may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that PNG has personnel available to reconnect service.
7. Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when PNG's personnel are not available to reconnect service.
8. Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

Part II - Residential Customers, Continued

9. After basic local exchange service has been shut off to a Residential Customer, PNG will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to PNG have been made.
10. Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.
11. Before restoring service, PNG at its option may require 1 or more of the following: (a) Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider; (b) An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service; (c) Payment of an amount provided by tariff for basic local exchange service restoration; and/or (d) A security deposit or payment guarantee not to exceed \$150 per access line.

SECTION 2 - REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.7. Cancellation of Application for Service

- A. When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, PNG incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by PNG, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against PNG that would have been chargeable to the Customer had service commenced.
- C. Where PNG incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before PNG receives a cancellation notice, a charge equal to the costs incurred by PNG, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.5.7(A) through 2.5.7(C) will be calculated and applied on a case-by-case basis.

2.5.8. Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

SECTION 2 - REGULATIONS, Continued

2.6. ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service that are not caused by the Customer, or during which PNG does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1. Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by PNG under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

SECTION 2 - REGULATIONS, Continued

2.6. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.6.1. Credit for Interruptions, Continued

- C. **Credit Allowance** - A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

1. Interruptions of 24 Hours or Less

Length of Interruption	Interruption Period To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

SECTION 2 - REGULATIONS, Continued

2.6. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.6.1. Credit for Interruptions, Continued

C. Credit Allowance, Continued

2. **Over 24 Hours.** If a Customer's service is reported or is found to be out of service and remains out of service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:
 - (a) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
 - (b) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1(C)(1) of for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
 - (c) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by PNG during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

SECTION 2 - REGULATIONS, Continued

2.6. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.6.2. Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the cause of, negligence of, or noncompliance with the provisions of this Tariff by, the Customer, authorized user, or joint user;
- B. interruptions of service during any period in which PNG is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- C. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- D. interruptions of service during any period when the Customer has released service to PNG for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- E. interruption of service during a time period in which PNG provides a satisfactory replacement service.

2.6.3. Cancellation For Service Interruption

Cancellation or termination of service by Business Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

SECTION 2 - REGULATIONS, Continued

2.7. RESTORATION OF SERVICE

2.7.1. Business Service Restoration

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

2.7.2. Residential Service Restoration

When a Residential Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, PNG will restore Service promptly, but not later than one (1) working day after the Residential Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to PNG have been made. Before restoring service, PNG reserves the right to require one or more of the following:

- A. Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to PNG;
- B. An arrangement or settlement agreement requiring the payment of all amounts owed to PNG for basic local exchange service and regulated toll service;
- C. Payment of the restoration charge and any applicable installation charges pursuant to Section 4.3.4 of this tariff;
- D. Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this tariff.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by PNG if the Customer has tendered payment by a check that had been dishonored during the previous 3 years, excluding bank error.

SECTION 2 - REGULATIONS, Continued

2.8. USE OF CUSTOMER'S SERVICE BY OTHERS

2.8.1. Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. PNG will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.9. CANCELLATION OF SERVICE

2.9.1. If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Business Customer agrees to pay to PNG termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

2.9.2. The Business Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by PNG to establish service to the Business Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by PNG on behalf of the Business Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff incurred prior to disconnection, cancellation or termination; minus
- D. a reasonable allowance for costs avoided by PNG as a direct result of the Business Customer's cancellation.

SECTION 2 - REGULATIONS, Continued

2.10. TRANSFERS AND ASSIGNMENTS

2.10.1. Neither PNG nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by PNG without the written consent of the other party, except that PNG may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of PNG; or
- B. pursuant to any sale or transfer of substantially all the assets of PNG; or
- C. pursuant to any financing, merger or reorganization of PNG.

2.11. NOTICES AND COMMUNICATIONS

2.11.1. The Customer shall designate on the Service Order an address to which PNG shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which PNG's bills for service shall be mailed.

2.11.2. PNG shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.11.3. All notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by PNG, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.11.4. PNG or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2 - REGULATIONS, Continued

2.12. FORMAL AND INFORMAL PROCEDURES

For Residential Customers, informal complaints will be handled by PNG's customer service department, which will use good faith efforts to informally resolve the dispute. If PNG and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

2.12.1. Alternative Dispute Resolution

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- A. The customer shall file a formal written complaint with the Michigan Public Service Commission.
- B. If the customer and PNG cannot agree on an alternative means of dispute resolution within 20 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- C. If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.
- D. Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- E. If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- F. If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.

SECTION 2 - REGULATIONS, Continued

2.12. FORMAL AND INFORMAL PROCEDURES,

Continued

2.12.1. Alternative Dispute Resolution, Continued

G. If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

2.12.2. Payment of Amount Not In Dispute

- A. If a customer files a formal complaint with the Commission, then PNG may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- B. The amount that is not in dispute shall be mutually determined by PNG and the Customer.
- C. If PNG and the Customer are unable to mutually determine the amount that is not in dispute, then PNG may require the Customer to pay up to 50% of the amount that is in dispute.
- D. If the Customer fails to pay to PNG either the amount that is not in dispute or 50% of the amount that is in dispute, then PNG may shut off service consistent with this tariff.
- E. If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.

SECTION 2 - REGULATIONS, Continued

2.13. CUSTOMER ACCESS TO INFORMATION

2.13.1. Publication of Procedures

- A. PNG will have a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and PNG.
- B. The pamphlet will be displayed prominently and shall be available at all of PNG's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- C. The pamphlet shall include all of the following information:
 - 1. Methods for customers to understand and verify the accuracy of billings.
 - 2. Payment standards and procedures.
 - 3. Procedures for shutoff and reconnection of basic local exchange service.
 - 4. Inquiry, service, and complaint procedures.
 - 5. Commission procedures related to customer complaints.
- D. The information contained in the pamphlet shall be made available by PNG in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

2.13.2. Public Access To Rules And Rates

PNG will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, PNG will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

SECTION 2 - REGULATIONS, Continued

2.13. CUSTOMER ACCESS TO INFORMATION,

Continued 2.13.3. Telephone Directories and Information

PNG will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

- A. The telephone number and address of PNG where the customer may inquire about telephone service.
- B. The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.

SECTION 3 - SERVICE OFFERINGS

3.1. GENERAL

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.1.1. Application of Business and Residential Rates

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B. Business rates apply at the following locations, among others:
 - 1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
 - 2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
 - 3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
 - 4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

SECTION 3 - APPLICATION OF RATES, Continued

3.1. GENERAL, Continued

3.1.1. Application of Business and Residential Rates, Continued

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates another location.

SECTION 3 - APPLICATION OF RATES, Continued

3.2. CHARGES BASED ON DURATION OF USE

3.2.1. Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C. Timing terminates on all calls when the calling party hangs up or PNG's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

3.2.2. Applicable Rate Periods

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM to 8:00 AM							

* To, but not including

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Dennis Packer, General Counsel
100 Commercial Drive
Fairfield, OH 45014

SECTION 3 - SERVICE OFFERINGS, Continued

3.3. RATES BASED UPON DISTANCE

Where charges for a service are specified based upon distance, the following rule applies:

Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on PNG's network (such as a dedicated 800 or WATS access line), PNG will apply the Rate Center of the Customer's main billing telephone number.

SECTION 3 - SERVICE OFFERINGS, Continued

3.4. CALCULATION OF DISTANCE

3.4.1. Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

3.4.2. The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

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Fairfield, OH 45014

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SECTION 3 - SERVICE OFFERINGS, Continued

3.5. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES

3.5.1. Connection Charge

A. The Connection Charge is a nonrecurring charge which applies to the following:

1. installation of a new service;
2. conversion of local service from a carrier other than PNG to PNG ;
3. transfer of an existing service to a different location;
4. change from one class of service to another at the same or a different location;
5. restoral of service, which applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as set forth in Section 2.7 of this Tariff; or
6. installation of an additional line.

B. Exceptions to the Charge

1. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
2. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
3. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 4.10.

SECTION 3 - SERVICE OFFERINGS, Continued

3.5. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES, Continued

3.5.2. Moves, Adds and Changes

- A. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge as set forth in section 3.5.1 for the underlying service will apply as if the work had been done by the Company.
- B. The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Includes rearrangement or reclassification of existing service at the same location. Also includes new phone number requested by (N) customer.

3.5.3. Trouble Isolation Charge - When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment, a separate charge applies in addition to all other charges for the visit.

3.5.4. Missed Appointment - Customer must be available for scheduled appointments or be assessed a missed appointment charge.

SECTION 3 - SERVICE OFFERINGS, Continued

3.6. TYPES OF NETWORK EXCHANGE SERVICES OFFERED

- 3.6.1. Sections 3.7 and 3.8 of this Tariff contain a general description of the services offered by PNG and the rates applicable to each service. PNG provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a realtime basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

3.6.2. Services Offered

A. Residential Network Switched Services

1. Network Exchange Bundled Services

- (a) Call to Connect Simple Bundled Service
- (b) Call to Connect Bundled Service
- (c) Call to Connect Plus Bundled Service
- (d) Suretalk Bundled Service

(N)

B. Business Network Switched Services

1. Business Service Bundle

SECTION 3 - SERVICE OFFERINGS, Continued

3.7. NETWORK EXCHANGE DIAL TONE SERVICE

3.7.1. General

- A. Basic Local Service** - provides a Customer with a telephonic connection to, and a unique telephone number on, PNG's switching network which enables the Customer to:
1. receive calls from other stations on the public switched telephone network;
 2. access PNG's Local Calling Services and other Services as set forth in this tariff;
 3. access interexchange calling services of PNG and of other carriers;
 4. access (at no additional charge) to PNG's operators and business office for service related assistance;
 5. access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
 6. access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by PNG's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

- B. Exchange Access Line** - Individual line residence and business service is comprised of exchange access lines defined as the service central office line equipment and all PNG plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

SECTION 3 - SERVICE OFFERINGS, Continued

3.7. NETWORK EXCHANGE DIAL TONE SERVICE, Continued

3.7.2. Residential Network Exchange Dial Tone Service - Network Exchange Dial Tone Service provides the Customer with an access line to the local exchange network and the option of having local exchange usage charged based on minutes of use rather than on a flat rate basis. The service also allows the Customer to make intraLATA and interLATA toll calls also charged on the basis of minutes of use.

A. Timing of Calls

1. All calls are billed in one (1) minute increments.
2. For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
3. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
4. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

B. Time Periods - Rates for intraLATA and interLATA toll are independent of the time of the call.

SECTION 3 - SERVICE OFFERINGS, Continued

3.7. NETWORK EXCHANGE DIAL TONE SERVICE, Continued

3.7.2. Residential Network Exchange Dial Tone Service, Continued

- C. Regulations and Computation of Mileage** - Rates and charges for calls made using Network Exchange Dial Tone Service are independent of mileage.
- D. Call Charges**
 - 1. Rates are based on the duration of the call as measured according to Section 3.7.2(A) above. Rates do not vary between time periods or with mileage.
 - 2. Where live or automated operator assistance is required for call completion or billing, a per - call service applies.
 - 3. Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

SECTION 3 - SERVICE OFFERINGS, Continued

3.7. NETWORK EXCHANGE DIAL TONE SERVICE, Continued

3.7.3. Business Network Exchange Dial Tone

Service [Reserved for Future Use]

SECTION 3 - SERVICE OFFERINGS, Continued

3.8. NETWORK EXCHANGE BUNDLED SERVICE

Network Exchange Bundled Service is a bundle or package of telecommunications services including local service, intrastate and interstate long distance service and custom calling features.

3.8.1. Residential Bundled Services

- A. All residential packages include basic local service, IntraLATA toll service, InterLATA toll service. Wireless service, voice mail and/or Internet access may be available with some packages at an additional charge.¹
- B. **Bundled Service Packages** - are as follows:
 - 1. **Call to Connect Simple Bundled Service** - include the following usage features:
 - (a) Toll calls billed in one-minute increments
 - (b) Unlimited calling within the Customer's Local Calling Area.
 - (c) Thirty (30) minutes of intraLATA and interLATA toll usage.
 - (d) Additional intraLATA and interLATA toll usage at the rates set forth in section 4.1.1 (A)
 - (e) Customer must choose PNG as its intraLATA and interLATA carrier.

¹ These services are not regulated by the Commission presently.

SECTION 3 - SERVICE OFFERINGS, Continued

3.8. NETWORK EXCHANGE BUNDLED SERVICE, Continued

3.8.1. Residential Network Switched Service,

Continued B. Bundled Service Packages,

Continued

2. Call to Connect Bundled Service - includes the following usage features:

- (a) Toll calls billed in one-minute increments
- (b) Unlimited calling within the Customer's Local Calling Area.
- (c) One hundred twenty (120) minutes of intraLATA and interLATA toll usage.
- (d) Additional intraLATA and interLATA toll usage at the rates set forth in section 4.1.1 (A)
- (e) Customer must choose PNG as its intraLATA and interLATA carrier.

3. Call to Connect Plus Bundled Service- include the following usage features:

- (a) Toll calls billed in one-minute increments
- (b) Unlimited calling within the Customer's Local Calling Area.
- (c) One hundred twenty (120) minutes of intraLATA and interLATA toll usage.
- (d) Customer calling features - Caller ID with name, Call Waiting and Caller ID Waiting.
- (e) Additional intraLATA and interLATA toll usage at the rates set forth in section 4.1.1 (A)
- (f) Customer must choose PNG as its intraLATA and interLATA carrier.

(N)

SECTION 3 - SERVICE OFFERINGS, Continued

3.8. NETWORK EXCHANGE BUNDLED SERVICE,

Continued 3.8.1. Residential Network Switched Service,

Continued

B. Bundled Service Packages, Continued

4. Suretalk Bundled Service - includes the following usage features:

- (a) Toll calls billed in one-minute increments
- (b) Unlimited calling within the Customer's Local Calling Area.
- (c) Unlimited intraLATA and interLATA toll usage.
- (d) Customer calling features - Caller ID with name, Call Waiting and Caller ID Waiting.
- (e) Customer must choose PNG as its intraLATA and interLATA carrier.

(N)

SECTION 3 - SERVICE OFFERINGS, Continued

3.8. NETWORK EXCHANGE BUNDLED SERVICE, Continued (N)

3.8.1. Residential Network Switched Service,

Continued B. **Bundled Service Packages,**

Continued

- 4. Local Bundle Option A** - Provides customer with unlimited local calls. Customer can either choose PNG or another carrier for IntraLATA and InterLATA services.
- 5. Local Bundle Option B** - Provides customer with unlimited local calls as well as unlimited long distance calls. Customer must choose PNG as IntraLATA and InterLATA carrier.
- 6. Local Bundle Option C** - Provides customer with unlimited local calls, unlimited long distance calls, as well as High Speed Dialup Internet Services. Customer must choose PNG as IntraLATA and InterLATA carrier.

3.8.2. Business Bundled Services

A. Business Services

- 1. Local Stand Alone** - Provides customer with unlimited local calls. Customer can either choose PNG or another carrier for IntraLATA and InterLATA services.

B. Business Bundled Services

- 1. Local/Unlimited Long Distance** • Provides customer with unlimited local calls as well as unlimited long distance calls. Customer must choose PNG as IntraLATA and InterLATA carrier. Customer choose whether they would like to go with a no contract term, a one (1) year term or a two (2) year term.
- 2. Local/Unlimited Long Distance/High Speed Dialup** - Provides customer with unlimited local calls, unlimited long distance calls, as well as High Speed Dialup Internet. Customer must choose PNG as IntraLATA and InterLATA carrier. Customer choose whether they would like to go with a no contract term, a one (1) year term or a two (2) year term.

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Issued by:

Dennis Packer, General Counsel
100 Commercial Drive
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SECTION 3 - SERVICE OFFERINGS, Continued

3.9. DIRECTORY LISTINGS

For each Customer of Company-provided Exchange Access Service(s), PNG shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by PNG, PNG will arrange for a listing of the main billing telephone number at each premise.

3.10. DIRECTORY ASSISTANCE SERVICE

3.10.1. PNG furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

3.10.2. In order to make allowance for a reasonable need for numbering plan area Directory Assistance Service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first three calls for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group billed services furnished on the same premises or as part of the same system within an exchange.

3.10.3. Charges for Directory Assistance Service are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

SECTION 3 - SERVICE OFFERINGS, Continued

3.11. INTRALATA PRESUBSCRIPTION

3.11.1. General

IntraLATA presubscription is a procedure whereby a subscriber designates to PNG the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

3.11.2. Options

Option A: Subscriber may select PNG as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than PNG or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

SECTION 3 - SERVICE OFFERINGS, Continued

3.11. INTRALATA PRESUBSCRIPTION, Continued 311.3.

Regulations

- A. Subscribers of record on the effective date of this Tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.
- B. Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.
- C. Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in paragraph 4 following.

3.11.4. Customer Notices

PNG will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

SECTION 3 - SERVICE OFFERINGS, Continued

3.12. ADDITIONAL CHARGES

In addition to the charges for Service described elsewhere in Section 3, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

3.12.1. Subscriber Line Charge (as established by the Federal Communications Commission) applies in addition to the monthly Basic Exchange Access Services rate described above.

3.12.2. Other Government fees or charges - Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.

3.12.4. Casual traffic charges that are derived from third party calls (e.g. 10XXX, 900/976, third party calls initiated by Customer through PNG's system) and trafficked over PNG's system.

3.12.5. Primary Interexchange Carrier Change Charge - Business Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's intraLATA or interLATA service after the initial installation of service.

3.12.6. Local Number Portability (LNP)

Customers are assessed this fee for costs incurred when an end-user switches local carriers while maintaining the same local telephone number

3.12.7. Paper Bill Fee

Customers may access their bills by signing on to PNG's Customer Portal at <https://secure.pngcom.com/customerportal/loginform.php>. PNG's primary method of rendering and submitting bills is electronic. Those Customers who do not opt to pay their bills via the Customer Portal may receive a paper bill. A monthly fee of \$1.00 may be charged to Customers who desire a paper bill. The electronic form of bill on the Customer Portal contains all of the same information as is required to be listed on the paper bill by Commission rules and regulations.

SECTION 3 - SERVICE OFFERINGS, Continued

3.12. ADDITIONAL CHARGES, Continued 3.12.7. Public

Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g. using the "It" symbol). The Public Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

3.12.8 Payment by Phone Charge

The Payment by Phone fee is designed to cover the costs of processing a payment over the phone with a live representative. This charge can be avoided by setting up automatic payments or by paying the monthly bill online using the Customer Portal.

Payment By Phone Charge \$4.99

(N)

SECTION 3 - SERVICE OFFERINGS, Continued

3.13. CUSTOM CALLING FEATURES

3.13.1. Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

3.13.2. Feature Descriptions

- A. Call Blocking (Call Screening)** - allows Customers to block calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting calls.
- B. Call Forwarding -Variable** - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Variable is billed for the forwarded leg of the call.
- C. Caller ID Waiting** -provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call ID Waiting service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- D. Speed Calling** - allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available with an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

SECTION 3 - SERVICE OFFERINGS, Continued

3.13. CUSTOM CALLING FEATURES, Continued 3.13.2.

Feature Descriptions, Continued

- E. **Caller ID with Name** - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- F. **Three-Way Calling** - permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls. This feature available for a per use fee or a monthly fee.
- G. **Anonymous Call Rejection** (Privacy Manager) - allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code.
- H. **Call Waiting** - provides Customer a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.

SECTION 3 - SERVICE OFFERINGS, Continued

3.13. CUSTOM CALLING FEATURES, Continued 3.13.2.

Feature Descriptions, Continued

- I. Deluxe Call Waiting ID** - includes Caller ID with name, Call Waiting and Caller ID Waiting.
- J. Call Return (Automatic Call Back)(*69)** - allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned. Call return is available on a per-use basis or on a monthly basis.
- K. Per Call Blocking (*67)** - blocks the Customer's name and number from being transmitted on all outgoing calls from a particular line. Per call blocking is achieved by pressing *67 prior to each call, while per line blocking blocks the name and number of every outgoing call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Per Call Blocking is provided at no charge.
- L. Repeat Dial (Busy Redial) (*66)** - automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the Customer to make and receive calls while it attempts to redial in the background. Repeat Dial is available on a per-use basis or on a monthly basis.
- G. Call Trace** - allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

SECTION 3 - SERVICE OFFERINGS, Continued

3.13. CUSTOM CALLING FEATURES, Continued

3.13.2. Feature Descriptions, Continued

- H. Remote Call Forwarding • a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. This feature can be activated from any location (N)
- I. **Distinctive Ring** - allows customers who have two telephone numbers on a single line distinguish which line is being called through a distinctive ringing pattern. The ring of the incoming call is determined by which telephone number has been dialed.
- J. **Voicemail** - an answering system that allows callers to leave messages on a computerized system instead of an answering machine. Customers can access, save, and forward messages at their convenience. (N)

3.14. PNG TRAVEL CARD SERVICE

PNG Travel Card service is a travel service allowing Customers to originate calls via a Company-provided toll free number from non-presubscribed access lines.

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SECTION 3 - SERVICE OFFERINGS, Continued

**3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES
DIGITAL NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)**

TM

3.15.1 Service Description

A. General

Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI)/T-1 is a central office based service arrangement that is an alternative for exchange access services. ISDN-PRI/T-1 is a service for high-speed dedicated digital voice and data transmission. Company's ISDN PRI Service employs a 1.544 Megabits per second (Mbps) facility typically divided into twenty-three B Channels and one D Channel. The B Channels are used for circuit-switched voice and data communications connecting to the public switched telephone network (PSTN) while the D Channel provides out-of-band signaling.

B. Regulations

ISDN PRI/T-1 service provides the Customer with a single, voice-grade, DTMF communications Channel.

ISDN PRI/T-1 and its associated features are only provided where facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.

Customer is responsible for providing Customer Premises Equipment that is compatible with ISDN-PRI/T-1 Service.

The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI/T-1 Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

(N)

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SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.2. Application of Rates and Charges

- A. Term Pricing Plans: Term Pricing Plans (TPP) are available to the Customer. The Customer must select either a 12 Month, 24 Month or 36 Month term.
- B. Modifying Term Pricing Plans: A TPP may be modified when additional PRI/T-1 Circuits are purchased.

A TPP may be also be converted to a longer TPP, without incurring a Termination Charge, if there is at least one month remaining on an existing TPP. Service will automatically renew at month-to-month terms.

- C. Expiration of Term Pricing Plan: Within one month prior to the expiration of a TPP, the Customer must select one of the following options:
 - 1. Renew the Service for an additional term at the TPPs available; or
 - 2. Disconnect Service at the end of the billing period.
- D. Waiving of Nonrecurring Charges per circuit:

Business Plans 1 and 2: For 12 month terms, a \$198 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.

Business Plans 3,4, and 5: For 12 month terms, a \$200 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.

- E. Moves and Changes: There are two types of modifications available for PRI/T-1 Circuits:
 - 1. A move of the point of termination of an existing PRI Circuit(s) to a new location within the Customer's same Premises.

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.2. Application of Rates and Charges, Continued

2. Any subsequent change or rearrangement of Services requested by the Customer on an existing **PRI** Circuit(s). Fee may apply.

F. Termination Liability: If the service is terminated by a Customer before the expiration of the initial or any subsequent term, the Customer will pay to PNG an amount equal to the sum of:

1. all billed and unbilled charges which the Customer has not paid at the time of termination;
2. the monthly recurring charge at the time of termination multiplied by the number of months remaining in the term;
3. and all charges incurred by PNG to its suppliers and other third parties for the provision or disconnection of service to the Customer.

G. Cancellation Charge: If the Company misses a Service installation date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel an order without incurring a Cancellation Charge.

H. Local Usage: Company offers various amounts of included local minutes of usage depending on the Business Plan selected. In the event Customer exceeds its monthly planned local usage per circuit for three (3) consecutive months, the Company may convert Customer's local usage to a measured rate call plan upon thirty (30) days notice.

I. Promotions: The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.2. Application of Rates and Charges, Continued

- J. Individual Case Basis (ICB) Arrangements: Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.
- K. Stated pricing requires business customer to subscribe long distance service from Company.
- L. Within Business Plans 1, Company offers Pricing Plan A and Pricing Plan L to satisfy regional consumer demand for lower end user common line ("EUCL") charges or lower monthly recurring charges ("MRC").

SECTION 3 - SERVICE OFFERINGS, Continued

**3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL
™ NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)**

3.15.3. ISDN-PRI/T-1 Term and Volume Plans

- A. Business Plan 1 - Dedicated Local Voice T-1/PRI (digital only):** This T-1 service employs a variety of added features and offers unlimited local minutes with 24 and 36 month terms.
- B. Business Plan 2 - Integrated Voice and Data (digital only):** This service combines voice and data traffic over a single circuit. Bandwidth is dynamically allocated between voice and data, as needed. This plan is available in line and trunk configurations with multiple voice channel and data bandwidth options. This business service offers unlimited local minutes with 12, 24 and 36 terms.
- C. Business Plan 3 - Dedicated Local PRI (digital or analog):** This business service provides local service utilizing Primary Rate Interface (PRI). PRI is a Digital System 1 (DS1) comprised of 23 B channels and 1 D channel. Each B channel uses the full 64k for the voice traffic. The single D channel is used for call setup, tear down and other signaling. All channels work at 64kbps. PRI uses the signaling standard Common Channel Signaling No. 7 (SS7). PRI is used when the customer has a digital PBX and PRI interface card. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12,24, or 36 month terms.
- D. Business Plan 4 - Dedicated Local Digital T1 (digital or analog):** Digital T1 uses in band signaling to support 24 simultaneous calls. Each 64k voice channel uses ~8k for signaling. This leaves 56k for voice traffic. A Digital T1 Trunk is used when a digital PBX and digital T1 interface card are available. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12,24, or 36 month terms.
- E. Business Plan 5 - Integrated Voice and Data (digital or analog):** Combines voice and data traffic over a single circuit. Bandwidth is dynamically allocated between voice and data, as needed. This plan is available in line and trunk configurations with multiple voice channel and data bandwidth options. All options are scalable. This business service is available in 12,24, or 36 month terms.

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.4. Business Plans Service Features

A. Business Plan 1 and 2: Each local exchange Channel may include a telephone number assignment and the following features:

- Caller ID Name and Number
- Local Usage (Unlimited Business minutes)
- Local Directory Assistance (411)
- Local T-1/PRI
- Switched Long Distance
- Dedicated Long Distance
- Toll-free
- Directory Services
- Operator Services
- 900/976 Blocking
- Integrated Access
- Dedicated Internet Access (DIA)

B. Business Plan 3 and 4:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL (N) NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.4. Business Plans Service Features, Continued

C. Business Plan 5:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)
- Internet Access
- Static Public IP Address

3.15.5. Business Plans Optional Features

A. Business Plans 1 and 2:

Backup D Channel - In arrangements of two or more Primary Rate Interfaces or Ports, it provides enhanced continuity of Service by allowing a D Channel on one Primary Rate Interface or Port to automatically take over for a failed D Channel on another Primary Rate Interface or Port. A single Backup D Channel may support a maximum of five interfaces or ports.

Calling Number and Name Delivery - Provides the Customer who is receiving a call with the telephone number and the name of the calling party.

Serial Hunt-Calls will start with the number of the trunk dialed and hunt sequentially to the end of the trunk or hunt group.

Circular Hunt - A switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call.

(N)

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL (N) NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.5. Business Plans Optional Features, Continued A.

Business Plans 1 and 2, Continued:

DLH (Distributed Line Hunting) - Calls are distributed evenly among a trunk group or hunt group by number of calls.

MIDL/LIDL (Most Idle/Least Idle)- Incoming calls will be sent to the trunk that has been idle the longest (MIDL) or the shortest (LIDL) amount of time.

Direct Inward Dialing (DID) Numbers - Provides telephone numbers for direct inward dialing. Numbers are available in blocks often or one hundred, or as a single number. The assignment and sequence of the numbers may be requested by the Customer in cases where the Company has the number or series of numbers available for use.

Dynamic Channel Allocation-Allows a Customer to designate the quantity of B Channels for call types to be allocated within previously provisioned criteria for DID.

Enhanced Alternate Route - Allows incoming voice calls to overflow on an emergency and busy basis to a line or Trunk side connection designated by the Customer. A route may be limited in the number of simultaneous calls that can be routed.

Enhanced 911 - The number of the caller is transmitted to the PSAP where it is cross-referenced with an address database to determine the caller's location.

Inform 911 -Allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the Customer's responsibility to provide station number updates to the 911 database.

Local Number Portability - Allows businesses to switch local service providers and retain their local telephone numbers.

(N)

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SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL (N) NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.5. Business Plans Optional Features, Continued

A. Business Plans 1 and 2, Continued:

Inbound Only - Provides for an inbound calling option on the Primary Rate Interface or Primary Rate Port. No outgoing capability exists when this feature is selected. A minimum of one D Channel is required.

Inbound Interface- Provides a PRI termination and a Digital multichannel transmission path between the Central Office and the Customer's Premises and is configured with one D Channel or a Backup D Channel and 23 B Channels or 24 B Channels

Universal Calling - Allows the end-user to make and receive local, intraLATA (local toll) and long distance calls. PNG Local Service provides Universal Calling with the following call coverage:

- Local Call Coverage: enable callers to place phone calls to any telephone in a pre defined local calling area.
- Extended Area Service (EAS): enables callers to place calls to a pre-defined area outside of what is normally considered the local calling area at no extra charge.
- IntraLATA (Local Toll): carried by the long distance network.
- InterLATA: also carried by the long distance network.

Service Access Codes (SAC) - SACs are non-geographic area codes (often referred to as NPAs) assigned for special network uses. These codes include 500,700, and 8XX

B. Business Plan 3:

Calling Name Delivery - Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

D-Channel Sharing - PRIs can be aggregated with one D-channel controlling multiple PRIs.

D-Channel Backup - Allows a predetermined D-Channel to automatically take over if the primary D-Channel fails.

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.5. Business Plans Optional Features, Continued

B. Business Plan 3, Continued:

Two B Channel Transfer (TBCT) - Prevents 2 B channels from being tied up when transferring calls.

C. Business Plan 4:

Channelized T1- Configuration that allows certain channels to operate in one trunk group and other channels in a separate trunk group.

Inbound ANI (Automatic Number Identification) over T1 - Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 - Will output a telephone number of the customer's choice for each trunk group. No number will be output to the PSTN.

D. Business Plan 5:

Calling Number Delivery (PRI Only)

Private Networking - Provides the ability to combine multiple locations into one secure network for the exchange of data traffic.

DNS Hosting - Company will store customer's DNS information and perform DNS resolution

DNS Resolution - Process of translating domain names to IP addresses

Multiple Public IP Addresses - Option to obtain more IP addresses Battery

Backup - Backup available for the integrated access device (IAD)

(N)

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL (N) NETWORK - PRIMARY RATE INTERFACE SERVICE/T-1)

3.15.5. Business Plans Optional Features, Continued

D. Business Plan 5, Continued:

Caller ID. Name and Number (Analog line only) - Allows customer to receive the calling name and/or number on inbound calls.

Inbound ANI (Automatic Number Identification') over T1 - Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 - Will outpulse a telephone number of the customer's choice for each trunk group. No number will be outpulsed to the PSTN.

Calling Name Delivery (PRI Only) - Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

Two B Channel Transfer (TBCD (PRI Only) - Prevents 2 B channels from being tied up when transferring calls.

DID Billing option (PRI Trunk only) - Allows customers to receive a summary of outbound calls by DID number.

Voicemail (Analog Lines Only) - Available in Chicago, Atlanta, New York, New Jersey, Los Angeles and San Francisco

Enhanced Call Features (Analog Line only)

- o Call Forward Universal
- o Call Forward Busy
- o Call Forward No Answer
- o Call Waiting
- o Cancel Call Waiting
- o Three Way Calling
- o Hunting - Directory # Hunt
- o Hunting - Multi-Line Hunting

(N)

SECTION 3 - SERVICE OFFERINGS, Continued

3.15. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL (N) NETWORK - PRIMARY RATE INTERFACE SERVICE^{-I})

3.15.6. Directory Listings

Company provides one free primary listing per trunk group in the Incumbent Local Exchange Carrier's (ILEC) directories. This includes a one-line listing in the white pages and a one-line heading in the yellow pages.

(N)

SECTION 4 - RATES AND CHARGES

Service to be provided as defined in Section 3 of this tariff. Service charges also apply.

4.1. NETWORK SWITCHED SERVICES

4.1.1. Residential Services

A. Residential Network Exchange Bundled Services

1 -	Call to Connect Simple Bundled Service			
	Local access line with unlimited local usage	\$36.99		
	30 minutes long distance usage	<u>1.00</u>		
	Total Bundle		\$37.99	(I)
	IntraLATA and InterLATA toll usage rate over 30 minutes will be based on the lowest carrier rate at the time of the call.			(C)
2.	Call to Connect Bundled Service, per line, per month	\$38.99		I
	Local access line with unlimited local usage	6.00		
	120 minutes long distance usage			
	Total Bundle		\$44.99	(I)
	IntraLATA and InterLATA toll usage rate over 120 minutes will be based on the lowest carrier rate at the time of the call.			(C)
3.	Call to Connect Plus Bundled, per line, per month			
	Local Access line with unlimited local usage	\$45.99		(I)
	120 minutes long distance usage and the following features: Caller ID, Call Waiting, Caller ID Waiting	<u>20.00</u>		
	Total Bundle		\$65.99	
	(I)			
	IntraLATA and InterLATA toll usage rate over 120 minutes will be based on the lowest carrier rate at the time of the call.			(C)
4.	Suretalk Bundled, per line, per month			(N)
	Local access line with unlimited local usage and unlimited		\$59.99	
	(N)			
	IntraLATA and InterLATA toll usage and the following features: Caller ID, Call Waiting, Caller ID Waiting			
5.	Local Bundle Option A			
	Local Only			
	Per Line, Per Month		\$39.99	
	(I)			
6.	Local Bundle Option B,			
	Local/Unlimited Long Distance			
	Per Line, Per Month		\$49.99	
	(I)			
7.	Local Bundle Option C,			
	Local/Unlimited Long Distance/High Speed Dial Up			
	Per Line, Per Month		\$60.99	
	(I)			

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SECTION 4 - RATES AND CHARGES, Continued

4.1. NETWORK SWITCHED SERVICES, Continued

4.1.2. BUSINESS SERVICES

A. Business Services

1. Local Stand Alone

Term - None	
Per Line/Per Month	\$39.99

B. Business Bundled Services

1. Local/Unlimited Long Distance

Term - None	
Per Line/Per Month	\$64.99

Term - 1 Year	
Per Line/Per Month	\$54.99

Term - 2 Years	
Per Line/Per Month	\$49.99

2. Local/Unlimited Long Distance/High Speed Dialup

Term - None	
Per Line/Per Month	\$69.99

Term - 1 Year	
Per Line/Per Month	\$59.99

Term - 2 Years	
Per Line/Per Month	\$54.99

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SECTION 4 - RATES AND CHARGES, Continue

4.2. ADDITIONAL/MISCELLANEOUS CHARGES

4.2.1. Travel Card Service

Per Minute Rate \$0,129

4.2.2. Additional Monthly Charges

	Charge Per Month
Subscriber Line Charge (SLC), per line, per month	\$6.50
Local Number Portability (LNP), per month	\$0.23
Paper Bill Fee	\$0.99

4.2.4. Individual Calling Features

The following Custom Calling Features are available on a per-use and/or monthly basis, as indicated elsewhere in this tariff, at the rates and charges set forth below. The non-recurring charge is a one-time charge applied to the Customer's bill each time the Customer adds a feature to their account.

	Per Use	Monthly	Non-Kccurring Charge	
Repeat Dial (Busy Redial) (*66)	\$1.49	\$5.00	\$5.00	
Per Call Blocking (*67)	\$0.00	N/A	N/A	
Call Waiting	N/A	\$6.00	\$5.00	
Deluxe Call Waiting ID	N/A	\$16.95	\$5.00	
Caller ID with Name	N/A	\$5-\$10.00	\$5.00	(N)
Call Return				
(Automatic Call Back) (*69)	\$1.99	\$5.50	\$5.00	
Anonymous Call Rejection				
(Privacy Manager)	N/A	\$5.99	\$5.00	
Speed Dialing 8	N/A	\$5.00	\$5.00	
Three-Way Calling	\$1.99	\$5.50	\$5.00	
Call Forwarding Variable	N/A	\$5.50	\$5.00	
Call Blocking (Call Screening)	N/A	\$5.00	\$5.00	
Call Trace	\$8.00	N/A	N/A	
Remote Call Forwarding	N/A	\$11.50	N/A	
Distinctive Ring	N/A	\$5.75	N/A	
Voicemail	N/A	\$2.50	N/A	

SECTION 4 ■ RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.5. Installation, Moves and Service Change Charges Non-Recurring Charge

A. New Installation	\$150.00
B. Move Service to New Location	\$75.00
C. One-Time Changes to Service	\$15.00
D. Installation of Additional Line	\$75.00
E. Missed Appointment	\$75.00
F. Restoral Charge (residential)	\$25.00
G. Conversion Fee	\$22.00
H. New phone number requested by Customer	\$22.00

4.2.6 Trouble Isolation Charge

Trouble isolation and other repair services are provided to Customers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to the underlying carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying carrier's tariffed rates.

4.2.7. Directory Listing

	Per Month	
Non-Published Listing,	\$2.00 - \$7.00	(N)
Additional Listing,	\$2.00-\$5.00	(N)
Non-Directory Listing,	\$2.00-\$3.00	(N)

4.2.8. Directory Assistance

	Per Usage	
Directory Assistance	\$0.85	(I)

SECTION 4 - RATES AND CHARGES, Continued

4.3. LIFELINE PROGRAM

The lifeline program provides assistance for eligible Residential customers. For eligible Residential customers under the age of 65, the assistance available is the greater of \$8.25 per customer per month or 20% of the basic local exchange rate. If the low income customer is 65 years of age or older, the rate reduction shall be, at a minimum, 25% of the basic local exchange rate or \$12.35, which shall be inclusive of any federal contribution, whichever is greater. (C)

4.3.1. Eligible Customers

Customers are eligible if the Customer's annual income does not exceed 150% of the federal poverty income standards as determined by the United States office of management and budget and as approved by the state treasurer.

4.3.2. Toll Blocking Service

Toll blocking service, by Customer choice, will be offered free of charge to lifeline Customer. Where a Customer voluntarily elects to receive toll blocking service, no deposit may be charged in accordance with Section 2.5.4 of this tariff.

4.3.3. "Link Up"

"Link up" is still offered to eligible Customers which waive the lesser of one-half (1/2) or \$30 of initial connections fees. The portion of connection fees which the lifeline customer must pay may be paid over a one-year period of time without interest charges.

SECTION 4 - RATES AND CHARGES, Continued

4.4. EMERGENCY SERVICES

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, PNG shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0".

4.5. TELECOMMUNICATIONS RELAY SERVICE

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. PNG does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

4.6. TELEPHONE DIRECTORY

For Customers that subscribed to PNG's Basic Local Exchange Service, PNG will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. PNG may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

4.7. CALL BLOCKING SERVICE

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

SECTION 4 - RATES AND CHARGES, Continued

4.8. INTRALATA PRESUBSCRIPTION

4.8.1. Application of Rates

- A. There will be no charge for a subscriber's initial intraLATA toll presubscription selection.
- B. New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with PNG for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, PNG will inform the new subscriber that he/she will be given 90 days in which to inform PNG of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that PNG will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.
- C. New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with PNG will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.
- D. After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

SECTION 4 - RATES AND CHARGES, Continued

4.8. INTRALATA PRESUBSCRIPTION, Continued

4.8.2. IntraLATA Presubscription Change Charge

Non-recurring Charge

Per non-residence or residence line, trunk, or port

Initial line, trunk, or port \$9.99

Additional line, trunk, or port \$9.99

4.9. RATES BY INDIVIDUAL CONTRACT BASIS (ICB)

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for PNG's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this Tariff shall be incorporated into, and become a part of, said contract, and shall be binding on PNG and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, PNG will file additional tariff sheets as an amendment to this Tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. PNG reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

SECTION 4 - RATES AND CHARGES, Continued

4.10. PROMOTIONAL OFFERINGS

PNG, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.10.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above PNG's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1)

4.11.1. Directory Listings

	<u>MRC</u>	<u>NRC</u>
Primary Listing	Free	Free
Additional non-primary listing	\$6.00	\$35.00
Additional changes or deletions to		
First non-primary listing	\$0.00	\$35.00
2 nd and subsequent non-primary listings	\$6.00	\$9.00
Additional changes or deletions to		
2 nd and subsequent non-primary listing	\$0.00	\$9.00
Caption	\$6.00	\$0.00
Foreign	\$6.00	\$0.00
Line of information	\$6.00	\$0.00
Classified heading	Free	Free
Non-listed	\$3.50	\$34.71
Non-published	\$4.95	\$34.71

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SECTION 4 - RATES AND CHARGES, Continued

**4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES
DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1), Continued**

**4.11.2. Local Operator Assistance
Services**

	<u>Per Use Fee</u>
	\$0.89
Local Directory Assistance	\$0.35
Payphone Person to Person	\$0.89
Station to Station Busy Line	\$1.75
Verification Busy Line	\$2.30
Interrupt Operator Assisted	\$3.50
Call	\$0.75

4.11.3. Term and Volume Business Plans Rates and Charges

Business Plan 1 (Dedicated Local Voice T-1/PRI) Unlimited local - A Pricing:

<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>	<u>Block of 100 * DIDs</u>		
<u>24 Months:</u>	\$414.00		<u>MRC</u>	<u>MRC</u>	<u>NRC</u>
\$147.97	<u>36 Months:</u>	\$405.00	<u>NRC</u>	\$25.00	\$30.00
\$147.97			\$6.00	\$25.00	\$30.00
			\$6.00 \$6.00		
			\$6.00		

* where available Business Plan 1 (Dedicated Local Voice T-1/PRI)

Unlimited local - L Pricing:

<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>	<u>Block of 100 * DIDs</u>		
<u>24 Months:</u>	\$560.00		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>
\$39.99	<u>36 Months:</u>	\$551.00	<u>NRC</u>		
\$39.99			\$6.00	\$6.00	\$25.00
			\$30.00	\$6.00	\$6.00
			\$25.00	\$30.00	

* where available

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SECTION 4 - RATES AND CHARGES, Continued

**4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES
DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1), Continued**

4.11.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 2 (Integrated Voice and Data):

	# of Channels	MRC	Installation fee
12 Months	1 (64k)	\$107.00	\$198.00
	2(128k)	\$156.00	\$198.00
	4(256k)	\$219.00	\$198.00
	6(384k)	\$276.00	\$198.00
	8(512k)	\$332.00	\$198.00
	12(768k)	\$360.00	\$198.00
	16(1024k)	\$377.00	\$198.00
24 Months	1 (64k)	\$100.00	waived
	2(128k)	\$147.00	waived
	4(256k)	\$208.00	waived
	6 (384k)	\$263.00	waived
	8(512k)	\$317.00	waived
	12 (768k)	\$343.00	waived
	16(1024k)	\$358.00	waived
36 Months	1 (64k)	\$95.00	waived
	2(128k)	\$139.00	waived
	4 (256k)	\$197.00	waived
	6 (384k)	\$250.00	waived
	8 (512k)	\$300.00	waived
	12 (768k)	\$326.00	waived
	16(1024k)	\$339.00	waived

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SECTION 4 - RATES AND CHARGES, Continued

4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.11.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 3 (Dedicated Local PRI) -100,000 included local minutes:

	MRC	EUCL	Block of 20	*DIDs	Block of	100*
			MRC	NRC	MRC	NRC
12 Months:	\$552.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
24 Months:	\$390.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
36 Months:	\$377.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available

Business Plan 3 (Dedicated Local PRI) - 300,000 included local minutes:

	MRC	EUCL	Block of 20*	DIDs	Block of	100*
			MRC	NRC	MRC	NRC
12 Months:	\$965.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
24 Months:	\$735.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
36 Months:	\$722.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available

Business Plan 4 (Dedicated Local Digital T-1) -100,000 included local minutes:

	MRC	EUCL	Block of 20*	DIDs	Block of 100 *	DIDs
			MRC	NRC	MRC	NRC
12 Months:	\$432.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
24 Months:	\$320.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
36 Months:	\$307.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available

1 SECTION 4 - RATES AND CHARGES, Continued

4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.11.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 4 (Dedicated Local Digital T1) - 300,000 included local minutes:

	MRC	FUNCT.	Block of 20* DIDs		Block of 100*	
			MRC	NRC	MRC	NRC
12 Months:	\$965.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
24 Months:	\$735.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
36 Months:	\$722.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available

SECTION 4 - RATES AND CHARGES, Continued

4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.11.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 5 (Integrated Voice and Data):

	# of Channels	Bandwidth	MRC
12 Months	12-19	2 5 6	\$311.00
	12-19	5 1 2	\$411.00
	12-19	1536	\$511.00
	20-26	2 5 6	\$312.00
	20-26	5 1 2	\$412.00
	20-26	1536	\$512.00
	27-32	2 5 6	\$313.00
	27-32	5 1 2	\$413.00
	27-32	1536	\$513.00
24 Months	12-19	2 5 6	\$272.00
	12-19	5 1 2	\$352.00
	12-19	1536	\$472.00
	20-26	2 5 6	\$271.00
	20-26	5 1 2	\$351.00
	20-26	1536	\$471.00
	27-32	2 5 6	\$270.00
	27-32	5 1 2	\$350.00
	27-32	1536	\$470.00
36 Months	12-19	2 5 6	\$250.00
	12-19	5 1 2	\$329.00
	12-19	1536	\$450.00
	20-26	2 5 6	\$249.00
	20-26	5 1 2	\$329.00
	20-26	1536	\$449.00
	27-32	2 5 6	\$248.00
	27-32	5 1 2	\$328.00
	27-32	1536	\$448.00

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SECTION 4 - RATES AND CHARGES, Continued

4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.11.3. Term and Volume Business Plans Rates and Charges, Continued

Other Applicable Rates (Features not available in all plans):

	<u>MRC</u>	<u>NRC</u>
Local Number Portability (LNP)/Channel	\$0.35	
PICC/Channel	\$1.19	
Port Charge	\$0.00	
Loop Fees	ICB	
Customer Dialed Directory Assistance	\$0.89	
Directory Listings - Primary	Free	
Caller ID Number (POTS)	\$5.80	
Caller ID Name & Number (POTS)	\$7.00	
Analog Trunk - Inbound ANI (FXO Lines)	\$75.00	
Analog Trunk - CID Number (FXS/POTS Line)	\$7.50	
Analog Trunk - CID Name & Number (FXS/POTS Line)	\$9.00	
T1 CAS - Inbound ANI over T1	\$37.50	
T1 CAS - Outbound ANI over T1	\$37.50	
PRI - CID Name & Number	\$300.00	
DNS Hosting MRC	\$15.00	\$25.00
Channelized T-1	\$0.00	\$750.00
D-channel sharing	\$75.00	\$75.00
D-channel back-up	\$75.00	\$75.00
Inbound Redirect	\$100.00	\$0.00
Remote Call Forwarding on demand	\$50.00	\$75.00
CNAM Delivery (PSTN Connect TDM & foreign exch)	\$250.00	\$50.00

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SECTION 4 - RATES AND CHARGES, Continued

4.11. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.11.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 5 only

Battery backup -

One year term	\$949
Two year term	\$475
Three year term	\$200

Without battery backup -

One year term	\$749
Two year term	\$375
Three year term	waived

SECTION 5 - SERVICE AREAS

5.1. LEGAL DESCRIPTIONS AND MAPS

PNG hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by PNG on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval. PNG will only be offering services to new customers in SBC Territories.

Exchange	Incumbent Local Exchange Carrier
Akron	SBC Michigan
Albion	SBC Michigan
Algonac	SBC Michigan
Amasa	SBC Michigan
Ann Arbor	SBC Michigan
Applegate	SBC Michigan
Armada	SBC Michigan
Athens	SBC Michigan
Auburn	SBC Michigan
Bad Axe	SBC Michigan
Baldwin	SBC Michigan
Bark River	SBC Michigan
Battle Creek	SBC Michigan
Bay City	SBC Michigan
Bay Port	SBC Michigan
Beaverton	SBC Michigan
Belding	SBC Michigan
Belleville	SBC Michigan
Bellevue	SBC Michigan
Benton Harbor	SBC Michigan
Bergland	SBC Michigan
Berrien Springs	SBC Michigan
Bessemer	SBC Michigan
Beulah	SBC Michigan
Big Bay	SBC Michigan
Big Rapids	SBC Michigan
Birch Run	SBC Michigan
Boyne City	SBC Michigan

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SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Brevort	SBC Michigan
Brighton	SBC Michigan
Buchanan	SBC Michigan
Byron	SBC Michigan
Cadillac	SBC Michigan
Calumet	SBC Michigan
Carleton	SBC Michigan
Carsonville	SBC Michigan
Casnovia	SBC Michigan
Cedar Springs	SBC Michigan
Champion	SBC Michigan
Channing	SBC Michigan
Charlevoix	SBC Michigan
Charlotte	SBC Michigan
Cheboygan	SBC Michigan
Chelsea	SBC Michigan
Clare	SBC Michigan
Clarklake	SBC Michigan
Clarksville	SBC Michigan
Clio-Mt. Morris	SBC Michigan
Coleman	SBC Michigan
Coloma	SBC Michigan
Coral	SBC Michigan
Cornell	SBC Michigan
Croswell	SBC Michigan
Crystal Falls	SBC Michigan
Curtis	SBC Michigan
Dansville	SBC Michigan
Dexter	SBC Michigan
Dimondale	SBC Michigan
East Jordan	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
East Tawas	SBC Michigan
Eaton Rapids	SBC Michigan
Eau Claire	SBC Michigan
Elk Rapids	SBC Michigan
Engadine	SBC Michigan
Escanaba	SBC Michigan
Evart	SBC Michigan
Fairgrove	SBC Michigan
Farwell	SBC Michigan
Fenton	SBC Michigan
Fife Lake	SBC Michigan
Flat Rock	SBC Michigan
Flint	SBC Michigan
Flushing	SBC Michigan
Fountain	SBC Michigan
Fowlerville	SBC Michigan
Frankenmuth	SBC Michigan
Frankfort	SBC Michigan
Freeland	SBC Michigan
Freeport	SBC Michigan
Freesoil	SBC Michigan
Fremont	SBC Michigan
Fulton	SBC Michigan
Gagetown	SBC Michigan
Galesburg	SBC Michigan
Galien	SBC Michigan
Gladstone	SBC Michigan
Gladwin	SBC Michigan
Grand Blanc	SBC Michigan
Grand Haven	SBC Michigan
Grant	SBC Michigan
Greenville	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Gwinn	SBC Michigan
Harbor Springs	SBC Michigan
Harrietta	SBC Michigan
Harrison	SBC Michigan
Hartland	SBC Michigan
Hastings	SBC Michigan
Hermansville	SBC Michigan
Hillsdale	SBC Michigan
Holland	SBC Michigan
Holly	SBC Michigan
Holt	SBC Michigan
Hopkins	SBC Michigan
Houghton	SBC Michigan
Howell	SBC Michigan
Indian River	SBC Michigan
Interlochen	SBC Michigan
Ionia	SBC Michigan
Iron Mountain	SBC Michigan
Iron River	SBC Michigan
Irons	SBC Michigan
Ironwood	SBC Michigan
Ishpeming	SBC Michigan
Jackson	SBC Michigan
Jonesville	SBC Michigan
Kalamazoo	SBC Michigan
Kalkaska	SBC Michigan
Kent City	SBC Michigan
Keweenaw	SBC Michigan
Lake Leelanau	SBC Michigan
Lake Linden	SBC Michigan
Lake Odessa	SBC Michigan
Lansing	SBC Michigan
Lapeer	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
LeRoy	SBC Michigan
Leslie	SBC Michigan
Lexington	SBC Michigan
Linwood	SBC Michigan
Luther	SBC Michigan
Mackinac Island	SBC Michigan
Mackinac City	SBC Michigan
Mancelona	SBC Michigan
Manchester	SBC Michigan
Manistee	SBC Michigan
Manton	SBC Michigan
Marine City	SBC Michigan
Marion	SBC Michigan
Marquette	SBC Michigan
Marshall	SBC Michigan
Martin	SBC Michigan
Mason	SBC Michigan
Mayville	SBC Michigan
Me Bain	SBC Michigan
Menominee	SBC Michigan
Michigamme	SBC Michigan
Middleville	SBC Michigan
Midland	SBC Michigan
Milan	SBC Michigan
Monroe	SBC Michigan
Morley	SBC Michigan
Mt. Clemens	SBC Michigan
Mu I liken	SBC Michigan
Napoleon	SBC Michigan
Nashville	SBC Michigan
Negaunee	SBC Michigan
Newaygo	SBC Michigan
New Baltimore	SBC Michigan
Newberry	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
New Boston	SBC Michigan
New Buffalo	SBC Michigan
New Haven	SBC Michigan
Niies	SBC Michigan
Northport	SBC Michigan
Northville	SBC Michigan
Norway	SBC Michigan
Olivet	SBC Michigan
Onkama	SBC Michigan
Oscoda	SBC Michigan
Otsego	SBC Michigan
Owendale	SBC Michigan
Peck	SBC Michigan
Pellston	SBC Michigan
Perkins	SBC Michigan
Petoskey	SBC Michigan
Pinckney	SBC Michigan
Plainwell	SBC Michigan
Plymouth	SBC Michigan
Port Huron	SBC Michigan
Portland	SBC Michigan
Port Sanilac	SBC Michigan
Potterville	SBC Michigan
Powers	SBC Michigan
Rapid River	SBC Michigan
Reed City	SBC Michigan
Reese	SBC Michigan
Republic	SBC Michigan
Richland	SBC Michigan
Rock	SBC Michigan
Rockwood	SBC Michigan
Romeo	SBC Michigan
Rosebush	SBC Michigan
Saginaw	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
St. Charles	SBC Michigan
St. Clair	SBC Michigan
St. Helen	SBC Michigan
St. Ignace	SBC Michigan
St. Joseph	SBC Michigan
Sand Lake	SBC Michigan
Sandusky	SBC Michigan
Saranac	SBC Michigan
Sault Ste. Marie	SBC Michigan
Scotts	SBC Michigan
Scottville	SBC Michigan
Sebawaing	SBC Michigan
Snover	SBC Michigan
South Lyon	SBC Michigan
Standish	SBC Michigan
Stephenson	SBC Michigan
Three Oaks	SBC Michigan
Traverse City	SBC Michigan
Trout Lake	SBC Michigan
Trufant	SBC Michigan
Tustin	SBC Michigan
Ubly	SBC Michigan
Unionville	SBC Michigan
Utica	SBC Michigan
Vassar	SBC Michigan
Vermontville	SBC Michigan
Vicksburg	SBC Michigan
Wakefield	SBC Michigan
Walloon Lake	SBC Michigan
Washington	SBC Michigan
Watersmeet	SBC Michigan
Watervliet	SBC Michigan
Wayland	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
West Branch	SBC Michigan
White Cloud	SBC Michigan
Whitmore Lake	SBC Michigan
Williamsburg	SBC Michigan
Willis Wolverine	SBC Michigan
Ypsilanti	SBC Michigan
Zeeland	SBC Michigan
	SBC Michigan
Detroit District Exchange	
	SBC Michigan
Birmingham Zone	
Centerline Zone Detroit	SBC Michigan
Zone Farmington Zone	SBC Michigan
Livonia Zone Romulus	SBC Michigan
Zone Roseville Zone Royal	SBC Michigan
Oak Zone Southfield Zone	SBC Michigan
Trenton Zone Troy Zone	SBC Michigan
Warren Zone Wayne Zone	SBC Michigan
West Bloomfield Zone	SBC Michigan
Wyandotte Zone	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Grand Rapids District Exchange	SBC Michigan
Ada Zone Alto Zone	SBC Michigan
Byron Center Zone	SBC Michigan
Caledonia Zone Dorr	SBC Michigan
Zone Dutton Zone	SBC Michigan
Grand Rapids Zone	SBC Michigan
Grattan Zone	SBC Michigan
Hudsonville Zone	SBC Michigan
Jamestown Zone Lowell	SBC Michigan
Zone Marne Zone	SBC Michigan
Moline Zone Rockford	SBC Michigan
Zone Sparta Zone	SBC Michigan
Pontiac District Exchange	SBC Michigan
Auburn Heights Zone	SBC Michigan
Clarkston Zone	SBC Michigan
Commerce Zone	
Drayton Plains Zone	SBC Michigan
Lake Orion Zone	SBC Michigan
Oxford Zone Pontiac	SBC Michigan
Zone Rochester Zone	SBC Michigan
Walled Lake Zone	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan
	SBC Michigan

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Adrian	Verizon North, Inc.
Alden	Verizon North, Inc.
Allegan	Verizon North, Inc.
Alma	Verizon North, Inc.
Almont	Verizon North, Inc.
Alpena	Verizon North, Inc.
Ashley	Verizon North, Inc.
Atlanta	Verizon North, Inc.
Avoca	Verizon North, Inc.
Bancroft	Verizon North, Inc.
Bangor	Verizon North, Inc.
Barryton	Verizon North, Inc.
Bath	Verizon North, Inc.
Blissfeld	Verizon North, Inc.
Breckenridge	Verizon North, Inc.
Britton	Verizon North, Inc.
Bronson	Verizon North, Inc.
Brown City	Verizon North, Inc.
Burr Oak	Verizon North, Inc.
Capac	Verizon North, Inc.
Carson City	Verizon North, Inc.
Caseville	Verizon North, Inc.
Cass City	Verizon North, Inc.
Cassopolis	Verizon North, Inc.
Central Lake	Verizon North, Inc.
Centreville	Verizon North, Inc.
Clam River	Verizon North, Inc.
Clifford	Verizon North, Inc.
Clinton	Verizon North, Inc.
Coldwater	Verizon North, Inc.
Coldwater Lake	Verizon North, Inc.
Colon	Verizon North, Inc.
Columbiaville	Verizon North, Inc.
Conklin	Verizon North, Inc.
Constantine	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, Continued

LEGAL DESCRIPTIONS AND MAPS, Continued

5.1.

Exchange	Incumbent Local Exchange Carrier
Coopersville	Verizon North, Inc.
Covert	Verizon North, Inc.
Davison	Verizon North, Inc.
Decatur	Verizon North, Inc.
Deckerville	Verizon North, Inc.
Dewitt	Verizon North, Inc.
Dowagiac	Verizon North, Inc.
Dryden	Verizon North, Inc.
Dundee	Verizon North, Inc.
Durand	Verizon North, Inc.
Eastport	Verizon North, Inc.
Edmore	Verizon North, Inc.
Edwardsburg	Verizon North, Inc.
Elkton	Verizon North, Inc.
Ellsworth	Verizon North, Inc.
Elsie	Verizon North, Inc.
Emmet	Verizon North, Inc.
Erie	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Elkton	Verizon North, Inc.
Ellsworth	Verizon North, Inc.
Elsie	Verizon North, Inc.
Emmet	Verizon North, Inc.
Erie	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Fruitport	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Fruitport	Verizon North, Inc.
Gaines	Verizon North, Inc.
Ganges	Verizon North, Inc.
Gaylord	Verizon North, Inc.
Gobies	Verizon North, Inc.
Goodells	Verizon North, Inc.
Grand Junction	Verizon North, Inc.
Grand Ledge	Verizon North, Inc.
Grass Lake	Verizon North, Inc.
Grayling	Verizon North, Inc.
Hamilton	Verizon North, Inc.
Harbor Beach	Verizon North, Inc.
Harrisville	Verizon North, Inc.
Hart	Verizon North, Inc.
Hartford	Verizon North, Inc.
Hemlock	Verizon North, Inc.
Hesperia	Verizon North, Inc.
Higgins Lakes	Verizon North, Inc.
Hillman	Verizon North, Inc.
Holton	Verizon North, Inc.
Houghton Lake	Verizon North, Inc.
Howard City	Verizon North, Inc.
Hubbard Lake	Verizon North, Inc.
Hubbardston	Verizon North, Inc.
Hudson	Verizon North, Inc.
Ida	Verizon North, Inc.
Imlay City	Verizon North, Inc.
Ithaca	Verizon North, Inc.
Jedo	Verizon North, Inc.
Kingston	Verizon North, Inc.
Lachine	Verizon North, Inc.
Laingsburg	Verizon North, Inc.
Lakeview	Verizon North, Inc.
Lawton	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Lewiston	Verizon North, Inc.
Lincoln	Verizon North, Inc.
Linden	Verizon North, Inc.
Long Lake	Verizon North, Inc.
Lost Peninsula	Verizon North, Inc.
Ludington	Verizon North, Inc.
Maple Rapids	Verizon North, Inc.
Marcellus	Verizon North, Inc.
Mattawan	Verizon North, Inc.
Maybee	Verizon North, Inc.
McBride	Verizon North, Inc.
Memphis	Verizon North, Inc.
Mendon	Verizon North, Inc.
Merrill	Verizon North, Inc.
Metamora	Verizon North, Inc.
Middleton	Verizon North, Inc.
Milford-White Lake	Verizon North, Inc.
Minden City	Verizon North, Inc.
Mio	Verizon North, Inc.
Mt. Pleasant	Verizon North, Inc.
Muir	Verizon North, Inc.
Muskegon	Verizon North, Inc.
North Branch	Verizon North, Inc.
North Sylvan ia	Verizon North, Inc.
Onaway	Verizon North, Inc.
Ortonville	Verizon North, Inc.
Ossineke	Verizon North, Inc.
Otisville	Verizon North, Inc.
Ovid	Verizon North, Inc.
Owosso	Verizon North, Inc.
Palo	Verizon North, Inc.
Paw Paw	Verizon North, Inc.
Pentwater	Verizon North, Inc.
Pompeii	Verizon North, Inc.
Posen	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, Continued

5.1. LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Quincy	Verizon North, Inc.
Rankin	Verizon North, Inc.
Ravenna	Verizon North, Inc.
Reading	Verizon North, Inc.
Remus	Verizon North, Inc.
Richmond	Verizon North, Inc.
Riverdale	Verizon North, Inc.
Rogers City	Verizon North, Inc.
Roscommon	Verizon North, Inc.
St. Johns	Verizon North, Inc.
St. Louis	Verizon North, Inc.
Saline	Verizon North, Inc.
Saugatuck	Verizon North, Inc.
Schoolcraft	Verizon North, Inc.
Shelby	Verizon North, Inc.
Shepherd	Verizon North, Inc.
Sheridan	Verizon North, Inc.
Sidney	Verizon North, Inc.
Sister Lakes	Verizon North, Inc.
Six Lakes	Verizon North, Inc.
Smith Creek	Verizon North, Inc.
South Haven	Verizon North, Inc.
Stanton	Verizon North, Inc.
Stanwood	Verizon North, Inc.
Sturgis	Verizon North, Inc.
Swartz Creek	Verizon North, Inc.
Tecumseh	Verizon North, Inc.
Temperance	Verizon North, Inc.
Three Rivers	Verizon North, Inc.
Tipton	Verizon North, Inc.
Torch River Bridge	Verizon North, Inc.
Twin Lake	Verizon North, Inc.
Union	Verizon North, Inc.
Union City	Verizon North, Inc.

SECTION 5 - SERVICE AREAS, Continued

5.1.

LEGAL DESCRIPTIONS AND MAPS, Continued

Exchange	Incumbent Local Exchange Carrier
Vandalia	Verizon North, Inc.
Vanderbilt	Verizon North, Inc.
Vestaburg	Verizon North, Inc.
Weidman	Verizon North, Inc.
Whitehall	Verizon North, Inc.
White Pigeon	Verizon North, Inc.
Williamston	Verizon North, Inc.
Woodland	Verizon North, Inc.
Yale	Verizon North, Inc.
Addison	Verizon North Systems
Alger	Verizon North Systems
Baroda	Verizon North Systems
Bridgman	Verizon North Systems
Burlington	Verizon North Systems
Fitchburg	Verizon North Systems
Glenn	Verizon North Systems
Gregory	Verizon North Systems
Homer	Verizon North Systems
Lacota	Verizon North Systems
Lambertville	Verizon North Systems
Lawrence	Verizon North Systems
Lupton	Verizon North Systems
Morenci	Verizon North Systems
Munith	Verizon North Systems
Onondaga	Verizon North Systems
Parma	Verizon North Systems
Prescott	Verizon North Systems
Pullman	Verizon North Systems
Rives Junction	Verizon North Systems
Rose City	Verizon North Systems
Sawyer	Verizon North Systems
Sterling	Verizon North Systems
Stockbridge	Verizon North Systems
Tekonsha	Verizon North Systems
Webberville	Verizon North Systems

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES

Calls originating from the listed Exchange or Zone and terminating in the Exchanges and Zones in the local calling area will be treated and charged as local calls.

Exchange or Zone	Local Calling Area
Ada Akron	Ada, Alto, Dutton, Grand Rapids, Grattan, Lowell, Rockford
Albion	Akron, Bay City, Caro, Fairgrove, Unionville
Algonac	Albion, Concord, Homer, Parma, Springport
Alto Lowell	Algonac, Marine City, New Baltimore
Amasa	Alto, Ada, Caledonia, Clarksville, Dutton, Freeport, Grand Rapids,
Ann Arbor	Amasa, Crystal Falls, Fence River, Golden Lake, Iron River, Watton
Applegate	Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti
Armada	Applegate, Carsonville, Croswell, Lexington, Peck, Port Sanilac, Sandusky
Athens	Armada, Capac, Memphis, New Haven, Richmond, Romeo
Auburn	Athens, Battle Creek, Climax, Colon, Fulton, Mendon, Union City
	Auburn, Bay City, Freeland, Linwood, Midland
Auburn Heights	Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Bad Axe	Bad Axe, Cass City, Elkton, Harbor Beach, Kinde, Port Hope, Ubyly
Baldwin	Baldwin, Big Rapids, Carr, Hart, Hesperia, Irons, Luther, Reed City, White Cloud
Bark River	Bark River, Carney, Cornell, Escanaba, Felch, Powers
Battle Creek	Battle Creek, Athens, Augusta, Banfield, Bellevue, Burlington, Climax, Hickory Corners, Lacey, Marshall, Union City
Bay City	Bay City, Akron, Auburn, Fairgrove, Freeland, Linwood, Munger, Saginaw
Bay Port	Bay Port, Caseville, Pigeon, Sebewaing
Beaverton	Beaverton, Clare, Coleman, Gladwin, Hope, Pinconning
Belding	Belding, Grattan, Greenville, Lowell, Orleans, Saranac
Belleville	Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti
Bellevue	Bellevue, Battle Creek, Charlotte, Lacey, Marshall, Olivet
Benton Harbor	Benton Harbor, Berrien Springs, Coloma, Covert, Eau Claire, St. Joseph, Sister Lakes, Watervliet

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Bergland	Bergland, Ewen, Lake Gogebic, Marenisco, Ontonagon, Wakefield, Rockland, White Pine
Berrien Springs	Berrien Springs, Baroda, Benton Harbor, Buchanan, Eau Claire, Niles, St. Joseph
Bessemer	Bessemer, Ironwood, Marenisco, Wakefield
Beulah	Beulah, Bear Lake, Copemish, Frankfort, Honor, Lake Ann
Big Bay	Big Bay, Marquette
Big Rapids	Big Rapids, Baldwin, Chippewa Lake, Evart, Mecosta, Reed City, Stanwood, White Cloud
Birch Run	Birch Run, Frankenmuth, Millington, Saginaw
Birmingham	Birmingham, Auburn Heights, Mayfair, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield
BoyneCity Elmira,	Boyne City, Boyne Falls, Charlevoix, East Jordan, Petoskey, Wai loon Lake
Brevort	Brevort, Engadine, Rexton, St. Ignace
Brighton	Brighton, Dexter, Hartland, Hovvell, Milford-White Lake, Pinckney, South Lyon, Whitmore Lake

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Buchanan	Buchanan, Baroda, Berrien Springs, Galien, Niles
Byron	Byron, Durand, Gaines, Howell, Linden
Byron Center	Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline
Cadillac	Cadillac, Harrietta, Hoxeyville, Lake City, Manton, McBain, Mesick, Tustin
Caledonia	Caledonia, Alto, Dutton, Freeport, Grand Rapids, Middleville, Moline, Wayland
Calumet	Calumet, Houghton, Keweenaw, Lake Linden
Carleton	Carleton, Flat Rock, Maybee, Monroe, New Boston, Newport, Willis
Carsonville	Carsonville, Applegate, Deckerville, Port Sanilac, Sandusky
Casnovia	Casnovia, Cedar Springs, Grant, Kent City, Sand Lake, Sparta, Ravena
Cedar Springs	Cedar Springs, Casnovia, Greenville, Kent City, Rockford, Sand Lake, Sparta, Trufant
Center Line	Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren
Champion	Champion, Ishpeming, Michigamme, Republic

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange

or Zone Local Calling Area

Channing	Channing, Crystal Falls, Felch, Fence River, Iron Mountain, Republic
Charlevoix	Charlevoix, Boyne City, East Jordan, East Port, Ellsworth, Petoskey
Charlotte	Charlotte, Bellevue, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Pottersville, Springport, Sunfield, Vermontville
Cheboygan	Cheboygan, Indian River, Levering, Mackinaw City, Pellston
Chelsea	Chelsea, Ann Arbor, Dexter, Gregory, Manchester, Pinckney
Clare	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush
Clarklake	Clarklake, Brooklyn, Bundy Hill, Hanover, Jackson, Napoleon
Clarkston	Clarkston, Commerce, Drayton Plains, Holly, Lake Orion, Milford- WhiteLake, Ortonville, Oxford, Pontiac
Clarksville	Clarksville, Alto, Freeport, Lake Odessa, Lowell, Saranac
Clio-Mt. Coleman Morris	Coleman, Beaverton, Clare, Hope, Midland, Mt. Pleasant, Rosebush, Sanford
Coloma	Coloma, Benton Harbor, Covert, St. Joseph, Watervliet
Clio-Mt. Morris,	Davison, Flint, Flushing, Montrose, Otisville

Issued under authority of the Michigan Public Service Commission in an order dated December 18, 2003 in

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Issued by:

Dennis Packer, General Counsel
100 Commercial Drive
Fairfield, OH 45014

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Commerce	Commerce, Clarkston, Drayton Plains, Mayfair, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield
Coral	Amble, Coral, Howard City, Sand Lake, Trufant
Cornell	Cornell, Bark River, Escanaba, Felch, Gladstone, Perkins, Rock, Watson
Croswell Sanilac,	Croswell, Applegate, Jeddo, Lexington, Peck, Port Sandusky, Yale
Crystal Falls River	Crystal Falls, Amasa, Channing, Fence River, Iron
Curtis	Curtis, Engadine, Newberry, Seney, Gulliver
Dansville	Dansville, Fitchburg, Leslie, Mason, Stockbridge, Webberville, Williamston
Detroit	
Area 1	Detroit - All Areas
Area 2	Detroit - All Areas, Center Line, Roseville
Area 3	Detroit - All Areas, Center Line, Roseville, Royal Oak
Area 4	Detroit - All Areas, Royal Oak, South field
Area 5	Detroit - All Areas, Farmington, Livonia, Southfield
Area 6	Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte
Dexter	Dexter, Ann Arbor, Brighton, Chelsea, Pinckney, Whitmore Lake

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Dimondale	Dimondale, Eaton Rapids, Grand Ledge, Holt, Lansing, Potterville
Dorr	Dorr, Byron Center, Grand Rapids, Hopkins, Jamestown, Moline, Wayland
Drayton Plains	Drayton Plains, Clarkston, Commerce, Lake Orion, Milford-White Lake, Oxford, Pontiac
Dutton	Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline
East Jordan	East Jordan, Alba, Bellaire, Boyne City, Central Lakes, Charlevoix, Ellsworth, Elmira
East Tawas	East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittmore
Eaton Rapids	Eaton Rapids, Charlotte, Dimondale, Holt, Lansing, Mason, Onondaga, Potterville, Springport
Eau Claire	Eau Claire, Benton Harbor, Berrien Springs, Dowagiac, Niles, Sister Lakes, St. Joseph
Elk Rapids	Elk Rapids, Alden, Central Lake, Clam River, Eastport, Torch River Bridge, Traverse City, Williamsburg
Engadine	Engadine, Brevort, Curtis, Gulliver, Newberry, Rexton, Scott Point

SECTION 5 - SERVICE AREAS, Continued 5.2.

LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Escanaba	Escanaba, Bark River, Carney, Cornell, Gladstone, Rapid River, Wallace
Evart	Evart, Big Rapids, Chippewa Lake, Le Roy, Reed City, Marion
Fairgrove	Fairgrove, Akron, Bay City, Caro, Munger, Reese, Vassar
Farmington	Farmington, Detroit Area 5, Livonia, Mayfair, Northville, Southfield, Walled Lake, West Bloomfield
Farwell	Farwell, Barryton, Clare, Harrison, Rosebush, Weidman
Fenton	Fenton, Flint, Grand Blanc, Hartland, Holly, Linden, Milford-White Lake, Rankin
Fife Lake	Fife Lake, Kingsley, Lake City, Manton, South Boardman
Flat Rock	Flat Rock, Carleton, New Boston, Newport, Rockwood, Romulus, Trenton, Wyandotte
Flint	Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek
Flushing	Flushing, Clio-Mt. Morris, Flint, Lennon, Montrose, New Lothrop, Swartz Creek
Fountain	Fountain, Carr, Freesoil, Irons, Scottville
Fowlerville	Fowlerville, Bell Oak, Howell, Perry, Stockbridge, Webberville

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Frankenmuth	Frankenmuth, Birch Run, Millington, Reese, Saginaw, Vassar
Frankfort	Frankfort, Bear Lake, Beulah, Onekama
Freeland	Freeland, Auburn, Bay City, Hemlock, Midland, Saginaw
Freeport	Freeport, Alto, Caledonia, Clarksville, Hastings, Lake Odessa, Middleville
Freesoil	Freesoil, Fountain, Irons, Ludington, Manistee, Scottville
Fremont	Fremont, Grant, Hesperia, Holton, Newaygo, White Cloud
Fulton	Fulton, Athens, Climax, Mendon, Scotts, Vicksburg
Gagetown	Gagetown, Caro, Cass City, Owendale, Sebewaing, Unionville
Galesburg	Galesburg, Augusta, Climax, Kalamazoo, Richland, Scotts
Galien	Galien, Baroda, Buchanan, Sawyer, Three Oaks
Gladstone	Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock
Gladwin	Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch
Grand Blanc	Grand Blanc, Davison, Fenton, Flint, Goodrich, Holly
Grand Haven	Grand Haven, Allendale, Burculo, Coopersville, Fruitport, Holland, Muskegon

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Grand Rapids	Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta
Grant	Grant, Casnovia, Fremont, Holton, Howard City, Kent City, Muskegon, Newaygo, Ravenna, Sand Lake
Grattan	Grattan, Ada, Belding, Grand Rapids, Greenville, Lowell, Rockford
Greenville	Greenville, Belding, Cedar Springs, Grattan, Rockford, Sidney, Trufant
Gvinn	Gvinn, Felch, Ishpeming, Marquette, Michigamme Forest, Negaunee, Skandia, Watson
Harbor Springs	Harbor Springs, Brutus, Levering, Pellston, Petoskey
Harrietta	Harrietta, Brethren, Cadillac, Hoxeyville, Kaleva, Mesick
Harrison	Harrison, Clare, Farwell, Gladwin, Houghton Lake Hartland,
Hartland	Brighton, Fenton, Howell, Milford-White Lake
Hastings	Hastings, Banfield, Delton, Freeport, Lacey, Lake Odessa, Middleville, Nashville, Woodland
Hermansville	Hermansville, Carney, Faithhorn, Felch, Norway, Powers
Hillsdale	Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading
Holland	Holland, Borculo, Grand Haven, Hamilton, Saugatuck, Zeeland

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Holly	Holly, Clarkston, Fenton, Grand Blanc, Goodrich, Milford-White Lake, Ortonville
Holt Hopkins	Holt, Dimondale, Eaton Rapids, Lansing, Mason
Houghton	Hopkins, Allegan, Dorr, Hamilton, Jamestown, Martin, Wayland
Howell	Houghton, Baraga, Calumet, Donken, Lake Linden, Tapiola
Hudsonville	Howell, Brighton, Byron, Fenton, Fowlerville, Hartland, Linden, Pinckney
Indian River	Hudsonville, Allendale, Borculo, Byron Center, Grand Rapids, Jamestown, Marne, Zeeland
Interlochen	Indian River, Alanson, Brutus, Cheboygan, Pellston, Wolverine
Ionia	Interlochen, Copemish, Kingsley, Lake Ann, Traverse City Ionia,
Iron Mountain	Lake Odessa, Muir, Orleans, Palo, Saranac
Iron River	Iron Mountain, Aurora WI, Channing, Felch, Norway, Spread Eagle, WI
Irons	Iron River, Amasa, Crystal Falls, Golden Lake, Smokey Lake
Ironwood	Irons, Baldwin, Bessemer, Carr, Dublin, Fountain, Freesoil, Hoxeyville, Luther, Manistee
	Ironwood, Bessemer, Hurley WI, Marenisco, Wakefield

**SECTION 5 -SECTION 5 - SERVICE
AREAS, Continued**

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Ishpeming Michigamme,	Ishpeming, Champion, Gwinn, Marquette, Michigamme Forest, Negaunee, Republic
Jackson	Jackson, Brooklyn, Bundy Hill, Clarklake, Concord, Fitchburg, Grass Lake, Hanover, Leslie, Munith, Napoleon, Parma, Rives Junction
Jamestown	Jamestown, Byron Center, Dorr, Drenth, Grand Rapids, Hamilton, Hopkins, Hudsonville, Zeeland
Jonesville Litchfield,	Jonesville, Allen, Bundy Hill, Hanover, Hillsdale, Moosherville, North Adams
Kalamazoo	Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobies, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg
Kalkaska	Kalkaska, Alden, Mancelona, South Boardman, Torch River, Bridge, Williamsburg
Kent City	Kent City, Casnovia, Cedar Springs, Grant, Sparta
Keweenaw	Keweenaw, Calumet, Lake Linden
Lake Leelanau	Lake Leelanau, Glen Lake, Northport, Suttons Bay, Traverse City
Lake Linden	Lake Linden, Calumet, Houghton, Keweenaw

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Lake Odessa	Lake Odessa, Clarksville, Freeport, Hastings, Ionia, Saranac, Woodland
Lake Orion	Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester, Romeo
Lansing	Lansing, Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Pottersville, Shaftsbury, Williamston
Lapeer	Lapeer, Columbiaville, Davison, Dryden, Hadley, Imlay City, Metamora, North Branch
Le Roy	Le Roy, Evart, Luther, Marion, Reed City, Tustin
Leslie	Leslie, Dansville, Fitchburg, Jackson, Mason, Onondaga, Rives Junction
Lexington	Lexington, Applegate, Croswell, Jeddo, Port Sanilac
Linwood	Linwood, Auburn, Bay City, Midland, Pinconning
Livonia	Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne
Lowell	Lowell, Ada, Alto, Belding, Clarksville, Grand Rapids, Grattan, Saranac
Luther	Luther, Baldwin, Hoxeyville, Irons, Le Roy, Reed City, Tustin
Mackinaw Island	Mackinaw Island
Mackinaw City	Mackinaw City, Cheboygan, Levering

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchangeor Zone Local Calling Area

Mancelona	Mancelona, Alba, Alden, Bellaire, Kalkaska, Lakes of the North
Manchester	Manchester, Ann Arbor, Chelsea, Clinton, Saline, Tipton
Manistee	Manistee, Brethren, Dublin, Freesoil, Irons, Ludington, Onekama, Wellston
Manton	Manton, Buckley, Cadillac, Fife Lake, Kingsley, Lake City, Mesick
Marine City	Marine City, Algonac, New Baltimore, Richmond, St. Clair
Marion	Marion, Evart, Le Roy, McBain, Tustin
Marne	Marne, Allendale, Conklin, Coopersville, Grand Rapids, Hudsonville, Sparta
Marquette	Marquette, Big Bay, Gwinn, Ishpeming, Negaunee, Sand River, Skandia
Marshall	Marshall, Battle Creek, Bellevue, Burlington, Olivet, Tekonsha
Martin	Martin, Allegan, Hopkins, Middleville, Otsego, Pine Lake, Plainwell, Way land
Mason	Mason, Dansville, Eaton Rapids, Holt, Lansing, Leslie, Onondaga, Williamston
Mayville	Mayville, Caro, Clifford, Fostoria, Kingston, Millington, Vassar
McBain	McBain, Cadillac, Falmouth, Lake City, Marion, Tustin
Menominee	Menominee, Marinette WI, Wallace
Michigamme Republic	Michigamme, Champion, Fence River, Ishpeming, L'Anse,

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Middleville	Middleville, Caledonia, Delton, Freeport, Hastings, Martin, Pine Lake, Wayland
Midland	Midland, Auburn, Breckenridge, Coleman, Freeland, Hemlock, Hope, Linwood, Merrill, Mt. Pleasant, Pinconning, Sanford
Milan	Milan, Ann Arbor, Britton, Dundee, Maybee, Saline, Willis, Ypsilanti
Moline	Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland
Monroe	Monroe, Carleton, Erie, Ida, Maybee, Newport
Morley	Morley, Amble, Howard City, Newaygo, Stanwood, Whitecloud
Mt. Clemens	Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington
Mulliken	Mulliken, Charlotte, Grand Ledge, Portland, Sunfield
Napoleon	Napoleon, Brooklyn, Clarklake, Grass Lake, Jackson
Nashville	Nashville, Hastings, Vermontville
Negaunee	Negaunee, Gwinn, Ishpeming, Marquette, Michigamme Forest
Newaygo	Newaygo, Fremont, Grant, Howard City, Morley, White Cloud

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
New Baltimore	New Baltimore, Algonac, Marine City, Mt. Clemens, New Haven, Richmond
Newberry	Newberry, Curtis, Deer Park, Engadine, Rexton
New Boston	New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte
New Buffalo	New Buffalo, Sawyer, Three Oaks
New Haven	New Haven, Armada, Mt. Clemens, New Baltimore, Richmond, Romeo, Washington
Niles	Niles, Berrien Springs, Buchanan, Cassopolis, Dowagiac, Eau Claire, Edwardsburg, South Bend, Indiana*
Northport	Northport, Lake Leelanau, Suttons Bay
Northville	Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake
Norway	Norway, Faithorn, Felch, Hermansville, Iron Mountain
Olivet	Olivet, Bellevue, Charlotte, Marshall
Onkama	Onkama, Bear Lake, Brethren, Frankfort, Kaleva, Manistee
Oscoda	Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln
Otsego	Otsego, Allegan, Gobies, Kalamazoo, Martin, Plainwell
Owendale	Owendale, Cass City, Elkton, Gagetown, Pigeon, Sebewaing

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Oxford	Oxford, Almont, Clarkston, Drayton Plains, Dryden, Hadley, Lake Orion, Metamora, Ortonville, Pontiac, Romeo
Peck	Peck, Applegate, Brown City, Croswell, Sandusky, Yale
Pellston	Pellston, Brutus, Cheboygan, Harbor Springs, Indian River, Levering, Petoskey
Perkins	Perkins, Cornell, Gladstone, Rapid River, Rock, Trenary
Petoskey	Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake
Pinckney	Pinckney, Brighton, Chelsea, Dexter, Gregory, Howell
Plainwell	Plainwell, Kalamazoo, Martin, Otsego, Pine Lake, Richland
Plymouth	Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti
Pontiac	Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Mayfair, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield
Port Huron	Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Portland	Portland, Grand Ledge, Milliken, Sunfield
Port Sanilac	Port Sanilac, Applegate, Carsonville, Croswell, Deckerville, Lexington, Sandusky
Potterville	Potterville, Charlotte, Dimondale, Eaton Rapids, Grand Ledge, Lansing
Powers	Powers, Bark River, Carney, Felch, Hermansville
Rapid River	Rapid River, Escanaba, Garden, Gladstone, Perkins, Trenary
Reed City	Reed City, Baldwin, Big Rapids, Evart, Le Roy, Luther
Reese	Reese, Fairgrove, Frankenmuth, Munger, Saginaw, Vassar
Republic	Republic, Champion, Channing, Felch, Fence River, Ishpeming, Michigamme, Michigamme Forest
Richland	Richland, Augusta, Delton, Galesburg, Hickory Corners, Kalamazoo, Pine Lake, Plainville
Rochester	Rochester, Auburn Heights, Lake Orion, Pontiac, Romeo, Troy, Utica, Washington
Rock	Rock, Cornell, Gladstone, Perkins, Skandia, Trenary, Watson
Rockford	Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Greenville, Sparta

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Rockwood	Rockwood, Flat Rock, Newport, Trenton, Wyandotte
Romeo	Romeo, Almont, Armada, Capac, Lake Orion, New Haven, Oxford, Rochester, Washington
Romulus	Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte
Rosebush	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, W\eidman,
Roseville	Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren
Royal Oak	Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren
Saginaw	Saginaw, Bay City, Birch Run, Frankenmuth, Freeland, Hemlock, Merrill, Reese, St. Charles
St. Charles	St. Charles, Brant, Chesaning, Hemlock, Saginaw
St. Clair	St. Clair, Marine City, Port Huron, Richmond, Smiths Creek
St. Helen	St. Helen, Gladwin, Houghton Lake, Roscommom, West Branch
St. Ignace	St. Ignace, Brevort, Cedarville, Rudyard
St. Joseph	St. Joseph, Baroda, Benton Harbor, Berrien Springs, Bridgeman, Coloma, Eau Claire, Watervliet

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Sand Lake	Sand Lake, Casnovia, Cedar Springs, Coral, Grant, Howard City, Trufant
Sandusky	Sandusky, Applegate, Brown City, Carsonville, Croswell, Deckerville, Peck, Port Sanilac, Snover
Saranac	Saranac, Belding, Clarksville, Ionia, Lake Odessa, Lowell, Orleans
Sault Ste. Marie	Sault Ste. Marie, Brimley, Kinross, Pickford Scotts, Climax,
Scotts	Fulton, Galesburg, Kalamazoo, Vicksburg Scottville, Carr,
Scottville	Fountain, Freesoil, Hart, Ludington. Pentwater Sebewaing, Bay
Sebewaing	Port, Gagetown, Owendale, Pigeon, Unionville Snover,
Snover	Deckerville, Sandusky
Southfield	Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield
South Lyon	South Lyon, Ann Arbor, Brighton, Milford-White Lake, Northville, Plymouth, Walled Lake, Whitmore Lake
Sparta	Sparta, Casnovia, Cedar Springs, Conklin, Grand Rapids, Kent City, Marne, Ravenna, Rockford

SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Standish	Standish, Gladwin, Omer, Pinconning, Sterling
Stephenson	Stephenson, Carney, Wallace
Three Oaks	Three Oaks, Galien, New Buffalo, Sawyer
Traverse City	Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, South Boardman, Suttons Bay, Williamsburg
Trenton	Trenton, Flat Rock, Rockwood, Wyandotte
Trout Lake	Trout Lake, Eckerman, Rexton
Troy	Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Utica, Warren
Trufant	Trufant, Cedar Springs, Coral, Greenville, Sand Lake
Tustin	Tustin, Cadillac, Hoxeyville, Le Roy, Luther, Marion, McBain
Ubyly	Ubyly, Bad Axe, Cass City, Harbor Beach, Minden City
Unionville	Unionville, Akron, Caro, Gagetown, Sebawaing
Utica	Utica, Auburn Heights, Mt. Clemens, Rochester, Troy, Warren, Washington
Vassar	Vassar, Caro, Fairgrove, Frankenmuth, Mayville, Millington, Reese

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES,

Continued

Exchange or Zone	Local Calling Area
Vermontville	Vermontville, Charlotte, Nashville, Sunfield
Vicksburg	Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers
Wakefield	Wakefield, Bergland, Bessemer, Ironvwood, Marenisco
Walled Lake	Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield
Walloon Lake	Walloon Lake, Boyne City, Boyne Falls, Petoskey
Warren	Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica
Washington Utica	Washington, Mt. Clemens, New Haven, Rochester, Romeo,
Watersmeet	Watersmeet, Bruce Crossing, Golden Lake, Marenisco, North LandO' Lakes, Trout Creek
Watervliet	Watervliet, Benton Harbor, Coloma, Covert, Hartford, Sister Lakes, St. Joseph
Wayland	Wayland, Caledonia, Dorr, Hopkins, Martin, Middleville, Moline
Wayne	Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti
West Bloom field	West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake

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SECTION 5 - SERVICE AREAS, Continued

5.2. LOCAL CALLING AREAS - SBC EXCHANGES, Continued

Exchange or Zone	Local Calling Area
West Branch	West Branch, Alger, Gladwin, Lupton, Prescott, Rose City, St. Helen
White Cloud	White Cloud, Baldwin, Big Rapids, Fremont, Hesperia, Morley, Newaygo, Stanwood
Whitmore Lake	Whitmore Lake, Ann Arbor, Brighton, Dexter, South Lyon
Williamsburg	Williamsburg, Elk Rapids, Kalkaska, South Boardman, Torch River Bridge, Traverse City
Willis	Willis, Belleville, Carleton, Maybee, Milan, New Boston, Ypsilanti
Wolverine	Wolverine, Alanson, Boyne Falls, Indian River
Wyandotte	Wyandotte, Detroit Area 6, Flat Rock, New Boston, Rockwood, Romulus, Trenton
Ypsilanti	Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Saline, Wayne, Willis
Zeeland	Zeeland, Borculo, Drenthe, Hamilton, Holland, Hudsonville, Jamestown

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES

Exchange or Zone	Local Calling Area
Adrian	Adrian, Blissfield, Clayton, Ogden Center, Onsted, Sand Creek, Tecumseh, Tipton
Alden	Alden, Bellaire, Central Lake, Clam River, Ellsworth, Eastport, Elk Rapids, Kalkaska, Mancelona, Torch River Bridge
Allegan	Allegan, Bloomingdale, Gobies, Hamilton, Hopkins, Martin, Otsego, Pullman
Alma	Alma, Ithaca, Riverdale, Shepherd, St. Louis
Almont	Almont, Capac, Dryden, Imlay City, Oxford, Romeo
Alpena	Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen
Ashley	Ashley, Elsie, Ithaca, Merrill, Pompeii
Atlanta	Atlanta, Fairview, Gaylord, Hillman, Lewiston, Onaway
Avoca	Avoca, Emmett, Goodells, Jeddo, Port Huron, Yale
Bancroft	Bancroft, Durand, Owosso
Bangor	Bangor, Bloomingdale, Covert, Grand Junction, Hartford, Lacota, Lawrence, Paw Paw, South Haven
Barryton	Barryton, Farwell, Remus, Weidman
Bath	Bath, Dewitt, Laingsburg, Lansing, Shaftsbury
Bellaire	Bellaire, Alba, Alden, Clam River, Central Lake, East Jordon, Eastport, Ellsworth, Mancelona, Torch River Bridge

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Blissfield Center,	Blissfield, Adrian, Deerfield, Lambertville, Ogden Petersburg, Tecumseh
Breckenridge	Breckenridge, Ithica, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd
Britton	Britton, Deerfield, Dundee, Milan, Saline, Tecumseh
Bronson	Bronson, Burr Oak, Coldwater, Coldwater Lake, Colon, Union City
Brown City	Brown City, Capac, Imlay City, North Branch, Peck, Sandusky, Yale
Burr Oak	Burr Oak, Bronson, Colon, Sturgis
Capac	Capac, Almont, Armada, Brown City, Emmett, Imlay City, Memphis, Romeo, Yale
Carson City	Carson City, Crystal, Hubbardston, Ithica, Middleton, Palo, Riverdale, Vickeryville
Caseville	Caseville, Bayport, Elkton, Kinde, Pigeon, Port Austin
Cass City	Cass City, Bad Axe, Caro, Elkton, Gagetown, Kingston, Marlette, Owendale, Ubley
Cassopolis	Cassopolis, Dowagiac, Edwardsburg, Marcellus, Niles, Vandalia
Central Lake	Central Lake, Alden, Bellaire, Central Lake, Clam River, East Jordan, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Centreville	Centreville, Colon, Constantine, Mendon, Sturgis, Three Rivers
Clam River	Clam River, Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge

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SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone Local Calling Area

Clifford	Clifford, Kingston, Marlette, Mayville, North Branch
Clinton	Clinton, Manchester, Saline, Tecumseh, Tipton
Coldwater	Coldwater, Bronson, Coldwater Lake, Quincy, Tekonsha, Union City
Coldwater Lake	Coldwater Lake, Bronson, Coldwater, Quincy
Colon	Colon, Athens, Bronson, Burr Oak, Centreville, Mendon, Sturgis, Union City
Columbiaville	Columbiaville, Davidson, Fostoria, Lapeer, North Branch, Otisville
Conklin	Conklin, Coopersville, Grand Rapids, Marne, Ravenna, Sparta
Constantine	Constantine, Centreville, Sturgis, Three Rivers, Union, White Pigeon, Vandalia
Coopersville	Coopersville, Allendale, Conklin, Fruitport, Grand Haven, Grand Rapids, Marne, Ravenna, Sparta
Covert	Covert, Bangor, Benton Harbor, Coloma, Hartford, South Haven, Watervliet
Davison	Davison, Clio-Mt. Morris, Colombiaville, Flint, Goodrich, Grand Blanc, Hadley, Lapeer, Otisville
Decatur	Decatur, Dowagiac, Hartford, Lawrence, Lavvton, Marcellus, Paw Paw
Deckerville	Deckerville, Carsonville, Port Sanilac, Sandusky, Snover
Dewitt	Dewitt, Bath, Grand Ledge, Laingsburg, Lansing

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Dowagiac	Dowagiac, Cassopolis, Decatur, Eau Claire, Hartford, Lawrence, Marcellus, Niles, Sister Lakes
Dryden	Dryden, Almont, Imlay City, Lapeer, Metamora, Oxford
Dundee	Dundee, Britton, Deerfield, Ida, Maybee, Milan, Petersburg
Durand	Durand, Bancroft, Byron, Gaines, Owosso
Eastport	Eastport, Alden, Bellaire, Central Lake, Charlevoix, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Edmore	Edmore, Blanchard, McBride, Six Lakes, Vestaburg, Winn
Edwardsburg	Edwardsburg, Cassopolis, Elkhart IN, Niles, Union, Vandalia
Elkton	Elkton, Bad Axe, Caseville, Cass City, Kinde, Owendale, Pigeon
Ellsworth	Ellsworth, Alden, Bellaire, Clam River, Central Lake, Charlevoix, East Jordan, Eastport, Torch River Bridge
Elsie	Elsie, Ashley, Chapin, Merrill, Ovid, Pompeii, St. Johns
Emmet	Emmett, Avoca, Capac, Goodells, Memphis, Yale
Erie	Erie, Ida, Lambertville, Lost Peninsula, Monroe, Temperance, Toledo OH
Fairview	Fairview, Atlanta, Glennie, Lewiston, Lincoln, Mio
Fennville	Fennville, Allegan, Ganges, Glenn, Hamilton, Pullman, Saugatuck

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SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Fenwick	Fenwick, Palo, Sheridan, Vickeryville
Fowler-Pewamo	Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, St. Johns, Westphalia
Fruitport	Fruitport, Coopersville, Grand Haven, Muskegon, Ravenna
Gaines	Gaines, Byron, Durand, Lennon, Linden, Rankin, Swartz Creek
Ganges	Ganges, Fennville, Glenn, Saugatuck, Pullman
Gaylord	Gaylord, Atlanta, Chester, Elmira, Grayling, Lewiston, Onaway, Vanderbilt
Gobies	Gobies, Allegan, Bloomingdale, Kalamazoo, Mattawan, Otsego, Paw Paw
Goodells	Goodells, Avoca, Emmett, Memphis, Port Huron, Smiths Creek
Grand Junction	Grand Junction, Bangor, Bloomingdale, Lacota, Pullman, South Haven
Grand Ledge	Grand Ledge, Charlotte, Dewitt, Dimondale, Lansing, Mulliken, Portland, Potterville
Grass Lake	Grass Lake, Jackson, Munith, Napoleon
Grayling	Grayling, Chester, Gaylord, Higgins Lake, Lewiston, Mio, Manistee River, Roscommon
Hamilton Hopkins,	Hamilton, Allegan, Drenthe, Fennville, Holland, Jamestown, Saugatuck, Zeeland

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SECTION 5 - SERVICE AREAS, Continued LOCAL CALLING AREAS - VERIZON

5.3. NORTH EXCHANGES, Continued

Exchange or	Local Calling Area
Harbor Beach	Harbor Beach, Bad Axe, Harbor Beach, Minden City, Port Hope, Ubyly
Harrisville	Harrisville, Lincoln, Oscoda, Ossineke
Hart	Hart, Baldwin, Carr, Hesperia, Pentwater, Scottville, Shelby
Hartford	Hartford, Bangor, Covert, Decatur, Dowagiac, Lawrence, Sister Lakes, Watervliet
Hemlock	Hemlock, Brant, Freeland, Merrill, Midland, Saginaw, St. Charles
Hesperia	Hesperia, Baldwin, Fremont, Hart, Holton, Shelby, White Cloud
Higgins Lake	Higgins Lake, Grayling, Houghton Lake, Roscommon
Hillman	Hillman, Alpena, Atlanta, Lachine, Posen
Holton	Holton, Fremont, Grant, Hesperia, Muskegon, Shelby, Twin Lake, Whitehall
Houghton Lake	Houghton Lake, Gladwin, Harrison, Higgins Lake, Roscommon, St. Helen
Howard City	Howard City, Amble, Coral, Grant, Morley, Newaygo, Sand Lake, Trufant
Hubbard Lake	Hubbard Lake, Alpena, Lachine, Lincoln, Ossineke
Hubbardston	Hubbardston, Carson City, Fowler-Pewamo, Maple Rapids, Middleton, Muir, Palo
Hudson	Hudson, Clayton, Morenci

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone Local Calling Area

Ida	Ida, Dundee, Erie, Ida, Lambertville, Maybee, Monroe, Petersburg
Imlay City	Imlay City, Almont, Brown City, Capac, Dryden, Lapeer, North Branch
Ithaca	Ithaca, Alma, Ashley, Breckenridge, Carson City, Merrill, Pompeii, Riverdale, St. Louis
Jeddo	Jeddo, Avoca, Croswell, Lexington, Port Huron, Yale
Kingston	Kingston, Caro, Cass City, Clifford, Marlette, Mayville
Lachine	Lachine, Alpena, Hillman, Hubbard Lake, Posen
Laingsburg	Laingsburg, Bath, Dewitt, Lansing, Perry, Shaftsbury
Lakeview	Lakeview, Blanchard, Six Lakes, Stanton
Lawton	Lawton, Decatur, Kalamazoo, Marcellus, Mattawan, Paw Paw, Schoolcraft
Lewiston	Lewiston, Atlanta, Chester, Fairview, Gaylord, Grayling, Mio
Lincoln	Lincoln, Fairview, Glennie, Harrisville, Hubbard Lake, Oscoda, Ossineke
Linden	Linden, Byron, Fenton, Flint, Gaines, Howell, Rankin
Long Lake	Long Lake, Alpena, Posen, Rogers City

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Lost Peninsula	Lost Peninsula, Curtis OH, Erie MI, Genoa OH, Holland OH, Lambertville MI, Maumee OH, Moline OH, North Sylvania MI, Oregon OH, Perrysburg OH, Richfield Center OH, Stony Ridge OH, Swanton OH, Sylvania OH, Temperance MI, Toledo OH, Waterville OH, Whitehouse OH
Ludington	Ludington, Freesoil, Manistee, Pentwater, Scottville
Maple Rapids	Maple Rapids, Fowler-Pewamo, Hubbardson, Middleton, Pompeii, St. Johns
Marcellus	Marcellus, Cassopolis, Decatur, Dowagiac, Lawton, Schoolcraft, Three Rivers, Vandalia
Mattawan	Mattawan, Gobies, Kalamazoo, Lawton, Paw Paw, Schoolcraft
Maybee	Maybee, Carleton, Dundee, Ida, Maybee, Milan, Monroe, Willis
McBride	McBride, Crystal, Edmore, McBride, Six Lakes, Stanton, Vestaburg
Memphis	Memphis, Amada, Capac, Emmett, Goodells, Richmond, Smiths Creek
Mendon	Mendon, Athens, Centreville, Colon, Fulton, Three Rivers, Vicksburg
Merrill	Merrill, Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithica, Midland, Saginaw
Metamora	Metamora, Dryden, Hadley, Lapeer, Oxford
Middleton	Middleton, Carson City, Hubbardston, Ithica, Maple Rapids, Pompeii

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Milford-White Lake	Milford-White Lake, Brighton, Clarkston, Commerce, Drayton Plains, Fenton, Hartland, Holly, Pontiac, South Lyon, Walled Lake
Minden City	Minden City, Harbor Beach, Ubly
Mio	Mio, Fairview, Glennie, Grayling, Lewiston, Roscommon, Rose City
Mt. Pleasant	Mt. Pleasant, Blanchard, Breckenridge, Coleman, Midland, Rosebush, Shepherd, Weidman, Winn
Muir	Muir, Ionia, Fowler-Pewamo, Hubbardston, Palo
Muskegon	Muskegon, Fruitport, Grand Haven, Grant, Holton, Ravenna, Twin Lake, Whitehall
North Branch	North Branch, Clifford, Lapeer
North Sylvania	North Sylvania MI, Lost Peninsula MI, Holland OH, Maumee OH, Perrysburg OH, Sylvania OH, Toledo OH, Whitehouse OH
Onaway	Onaway, Atlanta, Gaylord, Grace Harbor, Rogers City, Vanderbilt
Ortonville	Ortonville, Clarkston, Goodrich, Hadley, Holly, Oxford, Pontiac
Ossineke	Ossineke, Alpena, Harrisville, Hubbard Lake, Lincoln
Otisville	Otisville, Columbiaville, Clio-Mt. Morris, Davison, Flint
Ovid	Ovid, Chapin, Chesaning, Durand, Owosso
Owosso	Owosso, Bancroft, Chapin, Chesaning, Durand, Ovid

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SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone Local Calling Area

Palo	Palo, Carson City, Fenwick, Hubbardston, Ionia, Muir, Vickeryville
Paw Paw	Paw Paw, Bangor, Bloomingdale, Decatur, Gobies, Kalamazoo, Lawrence, Lawton, Mattawan
Pentwater	Pentwater, Hart, Ludington, Scottville
Pompeii	Pompeii, Ashley, Elsie, Maple Rapids, Middleton, Ithaca, St. Johns
Posen	Posen, Alpena, Hillman, Lachine, Long Lake, Rogers City
Quincy	Quincy, Coldwater, Coldwater Lake
Rankin	Rankin, Fenton, Flint, Gaines, Grand Blanc, Linden, Swartz Creek
Ravenna	Ravenna, Casnovia, Conklin, Copersville, Fruitport, Grant, Muskegon, Ravenna, Sparta
Reading	Reading, Allen, Cambria, Camden, Hillsdale, Montgomery
Remus	Remus, Barryton, Blanchard, Mecosta, Weidman
Richmond	Richmond, Amada, Marine City, Memphis, New Baltimore, New Haven, Smiths Creek, St. Clair
Riverdale	Riverdale, Alma, Carson City, Crystal, Ithica, Shepherd, Vestaburg, Winn
Rogers City	Rogers City, Grace Harbor, Long Lake, Onaway, Posen
Roscommon	Roscommon, Grayling, Higgins Lake, Houghton Lake, Mio, Roscommon, St. Helen

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone Local Calling Area

St. Johns	St. Johns, Elsie, Fowler-Pewamo, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia
St. Louis	St. Louis, Alma, Breckenridge, Ithica, Shepherd
Saline	Saline, Ann Arbor, Britton, Clinton, Manchester, Milan, Tecumseh, Ypsilanti
Saugatuck	Saugatuck, Fennville, Ganges, Hamilton, Holland
Schoolcraft	Schoolcraft, Kalamazoo, Lawton, Marcellus, Mattawan, Three Rivers, Vicksburg
Shelby	Shelby, Hart, Hesperia, Holton, Shelby, Whitehall
Shepherd	Shepherd, Alma, Breckenridge, Mt. Pleasant, Riverdale, St. Louis, Winn
Sheridan	Sheridan, Fenwick, Sidney, Stanton, Vickeryville
Sidney	Sidney, Greenville, Sheridan, Sidney, Stanton
Sister Lakes	Sister Lakes, Benton Harbor, Dowagiac, Eau Claire, Hartford, Watervliet
Six Lakes	Six Lakes, Blanchard, Edmore, Lakeview, McBride, Stanton
Smiths Creek	Smiths Creek, Goodells, Memphis, Port Huron, Richmond, St. Clair
South Haven Pullman	South Haven, Bangor, Covert, Glenn, Grand Junction, Lacota, Pullman
Stanton	Stanton, Crystal, Lakeview, McBride, Sidney, Sheridan, Six Lakes, Vickeryville

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100 Commercial Drive
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SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange

or Zone

Local Calling Area

Stanwood	Stanwood, Big Rapids, Mecosta, Morley, White Cloud
Sturgis	Sturgis, Burr Oak, Centreville, Colon, Constantine, White Pigeon
Swartz Creek	Swartz Creek, Flint, Flushing, Gaines, Lennon, Rankin
Tecumseh	Tecumseh, Adrian, Blissfield, Britton, Clinton, Deerfield, Saline, Tecumseh, Tipton
Temperance	Temperance, Erie, Lambertville, Lost Peninsula, Toledo OH
Three Rivers	Three Rivers, Centreville, Constantine, Marcellus, Mendon, Schoolcraft, Vandalia, Vicksburg
Tipton	Tipton, Adrian, Clinton, Manchester, Onstead, Tecumseh
Torch River River, Bridge	Torch River Bridge, Alden, Bellaire, Central Lake, Clam Eastport, Elk Rapids, Ellsworth, Kalkaska, Williamsburg
Twin Lake	Twin Lake, Holton, Muskegon, Whitehall
Union	Union, Constantine, Edwardsburg, Elkhart IN, Union, Vandalia, White Pigeon
Union City	Union City, Athens, Battle Creek, Bronson, Burlington, Coldwater, Colon, Tekonsha
Vandalia	Vandalia, Cassopolis, Constantine, Edwardsburg, Marcellus, Three Rivers, Union
Vanderbilt	Vanderbilt, Gay lord, Onaway
Vestaburg	Vestaburg, Crystal, Edmore, McBride, Riverdale, Winn

SECTION 5 - SERVICE AREAS, Continued

5.3. LOCAL CALLING AREAS - VERIZON NORTH EXCHANGES, Continued

Exchange or Zone	Local Calling Area
Weidman	Weidman, Barryton, Blanchard, Farwell, Mt. Pleasant, Remus, Rosebush, Weidman
Whitehall White Pigeon	Whitehall, Holton, Muskegon, Shelby, Twin Lake, Whitehall White Pigeon, Constantine, Sturgis, Union
Williamston	Williamston, Bell Oak, Dansville, Lansing, Mason, Perry, Shaftsbury, Webberville
Woodland	Woodland, Hastings, Lake Odessa
Yale	Yale, Avoca, Brown City, Capac, Croswell, Emmett, Jeddo, Peck

SECTION 5 - SERVICE AREAS, Continued

5.4. LOCAL CALLING AREAS - VERIZON NORTH SYSTEMS EXCHANGES

Exchange

or Zone

Local Calling Area

Addison	Addison, Brooklyn, Bundy Hill, North Adams, Osseo
Alger	Alger, Prescott, Sterling, West Branch
Baroda	Baroda, Berrien Springs, Bridgman, Buchanan, Galien, Sawyer, St. Joseph
Bridgman	Bridgman, Baroda, Sawyer, St. Joseph
Burlington	Burlington, Battle Creek, Marshall, Tekonsha, Union City
Fitchburg	Fitchburg, Dansville, Gregory, Jackson, Leslie, Munith, Stockbridge
Glenn	Glenn, Fennville, Ganges, Pullman, South Haven
Gregory	Gregory, Chelsea, Fitchburg, Pinckney, Stockbridge
Homer	Homer, Albion, Concord, Litchfield
Lacota	Lacota, Bangor, Grand Junction, Pullman, South Haven
Lambertville	Lambertville, Blissfield, Erie, Ida, Lost Peninsula, Petersburg, Temperance, Toledo OH
Lawrence	Lawrence, Bangor, Decatur, Dowagiac, Hartford, Paw Paw
Lupton	Lupton, Hale, Prescott, Rose City, Sixty Lakes, West Branch
Morenci	Morenci, Clayton, Hudson, Sand Creek
Munith	Munith, Fitchburg, Grass Lake, Jackson, Stockbridge

SECTION 5 - SERVICE AREAS, Continued

**5.4. LOCAL CALLING AREAS - VERIZON NORTH SYSTEMS EXCHANGES,
Continued**

Exchange or Zone	Local Calling Area
Onondaga	Onondaga, Eaton Rapids, Leslie, Mason, Rives Junction, Springport
Parma	Parma, Albion, Concord, Jackson, Rives Junction, Springport
Prescott	Prescott, Alger, Hale, Lupton, Omer, Sterling, Twining, West Branch, Whittemore
Pullman	Pullman, Allegan, Bloomingdale, Fennville, Ganges, Glenn, Grand Junction, Lacota, South Haven
Rives Junction	Rives Junction, Jackson, Leslie, Onondaga, Parma, Springport Rose
Rose City	City, Lupton, Mio, Sixty Lakes, West Branch Sawyer, Baroda,
Sawyer	Bridgman, Galien, New Buffalo, Three Oaks Sterling, Alger, Omer,
Sterling	Prescott, Standish
Stockbridge	Stockbridge, Dansville, Fitchburg, Fowlerville, Gregory, Munith, Webberville
Tekonsha	Tekonsha, Burlington, Coldwater, Marshall, Union City
Webberville	Webberville, Bell Oak, Dansville, Fowlerville, Stockbridge, Williamston

SECTION 6 - GRANDFATHERED SERVICES

Services in this section are no longer offered to new customers. Current customers with the services may continue to utilize them.

6.1 SERVICE OFFERINGS

6.1.1 Types of Network Exchange Services Offered

A. Residential Network Switched Services

1. Network Exchange Dial Tone Service
2. Network Exchange Bundled Services
 - (a) PowerNet Global Unlimited Bundled Service
 - (b) PowerNet Global Basic Plus Bundled Service
 - (c) PowerNet Global Basic Bundled Service

6.2 NETWORK EXCHANGE RESIDENTIAL BUNDLED SERVICES

Network Exchange Bundled Service is a bundle or package of telecommunications services including local service, intrastate and interstate long distance service and custom calling features.

6.2.1. Residential Bundled Services

- A. All residential packages include basic local service, IntraLATA toll service, InterLATA toll service. Wireless service, voice mail and/or **Internet** access may be available with some packages at an additional charge.²
- B. Service rates - are differentiated by service zone, as set forth in section 6.4.

¹ These services are not regulated by the Commission presently.

SECTION 6 - GRANDFATHERED SERVICES, continued

6.2 NETWORK EXCHANGE RESIDENTIAL BUNDLED SERVICES, continued

6.2.1. Residential Bundled Services, continued

C. Bundled Service Packages - are as follows:

1. **PowerNet Global Unlimited Bundled Service** -includes the following usage and features:
 - (a) Unlimited calling within the Customer's Local Calling Area.
 - (b) Unlimited long distance calling within the United States and Canada.
 - (c) Custom Calling Features Package - includes Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
2. **PowerNet Global Basic Plus Bundled Service** - includes the following usage and features:
 - (a) Toll calls billed in one-minute increments.
 - (b) Unlimited calling within the Customer's Local Calling Area.
 - (c) intraLATA and interLATA toll usage at the rates set forth in section 6.5.1. (B)
 - (d) Custom Calling Features Package - includes Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
3. **PowerNet Global Basic Bundled Service** - includes the following usage and features:
 - (a) Toll calls billed in one-minute increments.
 - (b) Unlimited calling within the Customer's Local Calling Area.
 - (c) intraLATA and interLATA toll usage at the rates set for in section 6.5.1 (B)

SECTION 6 - GRANDFATHERED SERVICES, continued

6.3. CUSTOM CALLING FEATURES

6.3.1. Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

6.3.2. Feature Descriptions

- A. Call Blocking** - allows Customers to block calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting calls.
- B. Call Forwarding - Fixed, Busy Line No Answer** - This feature, when activated, redirects attempted terminating calls to another PNG-specified line. Call originating ability is not affected by Call Forwarding-Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Fixed, Busy Line No Answer is billed for the forwarded leg of the call.
- C. Call Forwarding - Remote Activation** -allows Customers who subscribe to Call Forwarding to access, activate or deactivate Call Forwarding from a remote location using a touch-tone telephone. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Remote Activation is billed for the forwarded leg of the call.
- D. Call Forwarding -Variable** - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Variable is billed for the forwarded leg of the call.

SECTION 6 - GRANDFATHERED SERVICES, continued

6.3. CUSTOM CALLING FEATURES, continued

6.3.2. Feature Descriptions, Continued

- E. **Call Waiting with Caller ID with Name** - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting with Caller ID with Name service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- F. **Caller ID Per Line Blocking** - allows a customer to prevent the transmission and display of their directory number and/or directory name information on outgoing calls. Line Blocking is in operation on a continuous basis and is applicable on all outgoing calls from Customer's blocked line. Line Blocking does not prevent transmission of the calling party information to emergency services that utilize automatic number identification for delivery of the calling information.
- G. **Caller ID with Name** - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- H. **Speed Calling** - allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

SECTION 6 - GRANDFATHERED SERVICES, continued

6.3. CUSTOM CALLING FEATURES, continued

6.3.2. Feature Descriptions, Continued

I. Three-Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls.

J. Anonymous Call Rejection is an arrangement that allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID -Number Only and Caller ID features and is available to non-Caller ID - Number Only/Caller ID customers.

SECTION 6 - GRANDFATHERED SERVICES, continued

6.4. NETWORK EXCHANGE SERVICE ZONES

Service rates are differentiated by service zone, as set forth below. Zones are comprised of NPA-NXX's. All customers with a particular NPA-NXX will obtain service at the rates for that particular zone.

6.4.1. Zone A

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
248 - 208	248 - 447	248 - 588	313-235	313 -337	313 -442	313-564
248-213	248 -448	248 -589	313-237	313 -340	313 -446	313-565
248 -223	248 -455	248-591	313-240	313 -341	313 -456	313-566
248 -262	248 -457	248 -597	313-245	313 -342	313 -471	313-567
248 -263	248 -472	248 -603	313-248	313 •343	313 -472	313-568
248 -280	248 -483	248-616	313-249	313 -345	313 -491	313-571
248 -288	248 -501	248-619	313-252	313 •359	313 -493	313-576
248 -304	248 -503	248-691	313-253	313 -361	313 -494	313-577
248 -307	248 -524	248 -733	313-255	313 -365	313 -496	313-578
248 -336	248 -526	248 -746	313-256	313 -366	313 -499	313-579
248 -350	248 -528	248 -777	313-259	313 -368	313 -507	313-581
248-351	248 -541	248 -799	313-267	313 -369	313 -508	313-582
248 -352	248 -542	248 -827	313-270	313 -371	313 -521	313-583
248 -353	248 -543	248 -849	313-271	313 -372	313 -526	313-584
248 -354	248 -544	248 -898	313-272	313 -375	313 -527	313-592
248 -355	248 -545	248 -902	313-273	313 -381	313 -531	313-593
248 -356	248 -546	248 -903	313-274	313 -382	313 -532	313-594
248 -357	248 -547	248 -905	313-275	313 -383	313 -533	313-596
248 -358	248 -548	248 -945	313-277	313 -386	313 -534	313-599
248 -359	248 -549	248 -948	313-278	313 -387	313 -535	313-602
248 -368	248 -551	248 -967	313-291	313 -388	313 -537	313-619
248 -372	248 -552	248 -968	313-292	313 -389	313 -538	313-621
248 -386	248 -554	313-206	313-294	313 -390	313 -541	313-624
248 -395	248 -557	313-221	313-295	313 -392	313 -543	313-628
248 -398	248 -559	313-222	313-297	313 -393	313 -551	313-640
248 -399	248 -569	313-223	313-299	313 -394	313 -553	313-642
248-414	248 -577	313-224	313-302	313 -396	313 -554	313-647
248 -423	248 -582	313-225	313-317	313 -417	313 -556	313-653
248 -424	248 -583	313-226	313-322	313 -425	313 •560	313-656
248 -435	248 -584	313-232	313-323	313 -436	313 -561	313-659
248 -443	248 -585	313-233	313-331	313 -438	313 -562	313-664
248 -445	248 -586	313-234	313-336	313 -441	313 -563	313-665

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SECTION 6 - GRANDFATHERED SERVICES, continued

6.4. NETWORK EXCHANGE SERVICE ZONES, continued

6.4.1. Zone A, Continued

NPA-NXX NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
313-667	313-822	313-843 313-966	313-871	313-893	313-928
313-722	313-823	313-845 313-967	313-872	313-894	313-931
313-724	313-824	313-846 313-972	313-873	313-895	313-933
313-730	313-829	313-849 313-974	313-874	313-896	313-934
313-745	313-831	313-852 313-976	313-875	313-897	313-935
313-755	313-832	313-861 313-982	313-876	313-898	313-937
313-758	313-833	313-862 313-983	313-877	313-899	313-943
313-760	313-834	313-863 313-993	313-881	313-916	313-945
313-772	313-835	313-864 313-996	313-882	313-921	313-956
313-780	313-836	313-865 734-472	313-883	313-922	313-957
313-786	313-837	313-866 734-937	313-884	313-923	313-961
313-791	313-838	313-867 810-472	313-885	313-924	313-962
313-792	313-839	313-868	313-886	313-925	313-963
313-794	313-841	313-869	313-891	313-926	313-964
313-821	313-842	313-870	313-892	313-927	313-965

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SECTION 6 - GRANDFATHERED SERVICES, continued

6.4. NETWORK EXCHANGE SERVICE ZONES, continued

6.4.2. Zone B

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
248-203	248-377	248-615	248-743	517-316	517-485	586-445
248-221	248-380	248-618	248-745	517-321	517-487	586-446
248-244	248-391	248-623	248-753	517-322	517-575	586-447
248-247	248-393	248-624	248-754	517-323	517-636	586-463
248-253	248-394	248-626	248-758	517-324	517-664	586-465
248-258	248-404	248-637	248-813	517-325	517-702	586-466
248-265	248-426	248-641	248-816	517-327	517-703	586-468
248-267	248-427	248-642	248-822	517-332	517-706	586-469
248-269	248-433	248-643	248-828	517-333	517-721	586-492
248-273	248-442	248-644	248-838	517-334	517-882	586-493
248-276	248-449	248-645	248-844	517-335	517-884	586-497
248-293	248-451	248-646	248-851	517-336	517-885	586-498
248-299	248-452	248-647	248-852	517-337	517-886	586-532
248-305	248-454	248-649	248-853	517-339	517-887	586-552
248-312	248-456	248-650	248-855	517-342	586-226	586-558
248-322	248-458	248-651	248-857	517-346	586-228	586-563
248-332	248-463	248-652	248-858	517-347	586-247	586-566
248-333	248-465	248-655	248-865	517-349	586-254	586-573
248-334	248-471	248-656	248-874	517-351	586-263	586-574
248-335	248-473	248-666	248-879	517-353	586-264	586-575
248-338	248-474	248-668	248-886	517-355	586-268	586-576
248-339	248-475	248-669	248-888	517-363	586-274	586-578
248-340	248-476	248-673	248-901	517-364	586-276	586-582
248-344	248-477	248-674	248-926	517-367	586-285	586-598
248-347	248-478	248-680	248-932	517-371	586-286	586-726
248-348	248-512	248-681	248-944	517-372	586-293	586-731
248-349	248-538	248-682	248-952	517-373	586-294	586-739
248-360	248-539	248-683	248-960	517-374	586-296	586-741
248-362	248-540	248-689	248-964	517-377	586-307	586-746
248-363	248-576	248-696	248-972	517-381	586-323	586-751
248-364	248-593	248-698	248-975	517-393	586-393	586-753
248-366	248-594	248-706	248-988	517-394	586-412	586-754
248-370	248-596	248-723	517-203	517-432	586-415	586-755
248-371	248-601	248-735	517-221	517-481	586-416	586-756
248-373	248-606	248-737	517-241	517-482	586-421	586-757
248-374	248-608	248-738	517-267	517-483	586-427	586-758
248-375	248-614	248-740	517-272	517-484	586-443	586-759

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SECTION 6 - GRANDFATHERED SERVICES, continued

6.4. NETWORK EXCHANGE SERVICE ZONES, continued

6.4.2. Zone B, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
586-771	616-252	616-717	734-283	734-481	734-692	810-232
586-772	616-257	616-724	734-284	734-482	734-712	810-233
586-773	616-261	616-732	734-285	734-483	734-721	810-234
586-774	616-281	616-735	734-287	734-484	734-722	810-235
586-775	616-285	616-742	734-302	734-485	734-727	810-236
586-776	616-336	616-752	734-324	734-486	734-728	810-237
586-777	616-356	616-770	734-326	734-487	734-729	810-238
586-778	616-361	616-771	734-327	734-495	734-737	810-239
586-779	616-363	616-774	734-332	734-513	734-741	810-250
586-783	616-364	616-776	734-334	734-522	734-747	810-251
586-790	616-365	616-784	734-354	734-523	734-761	810-257
586-791	616-391	616-785	734-362	734-524	734-762	810-282
586-792	616-406	616-791	734-367	734-525	734-763	810-301
586-795	616-447	616-827	734-374	734-528	734-764	810-341
586-825	616-451	616-840	734-394	734-542	734-769	810-342
586-826	616-452	616-913	734-397	734-544	734-779	810-422
586-939	616-453	616-940	734-398	734-547	734-805	810-424
586-947	616-454	616-942	734-414	734-565	734-827	810-715
586-948	616-455	616-949	734-416	734-572	734-844	810-720
586-949	616-456	616-954	734-420	734-582	734-913	810-732
586-954	616-457	616-955	734-421	734-591	734-930	810-733
586-977	616-458	616-956	734-422	734-595	734-936	810-736
586-978	616-459	616-957	734-425	734-615	734-941	810-742
586-979	616-464	616-974	734-427	734-622	734-942	810-743
586-983	616-475	616-975	734-432	734-623	734-946	810-744
586-986	616-486	616-977	734-434	734-632	734-947	810-760
586-991	616-514	734-207	734-451	734-641	734-953	810-762
586-997	616-526	734-213	734-453	734-647	734-955	810-766
616-233	616-530	734-214	734-454	734-655	734-971	810-767
616-234	616-531	734-221	734-455	734-662	734-973	810-768
616-235	616-532	734-222	734-458	734-663	734-975	810-780
616-241	616-534	734-229	734-459	734-665	734-981	810-785
616-242	616-538	734-246	734-462	734-666	734-983	810-787
616-243	616-575	734-247	734-464	734-668	734-994	810-789
616-245	616-632	734-254	734-466	734-669	734-995	810-803
616-246	616-643	734-261	734-467	734-671	734-996	810-835
616-247	616-647	734-266	734-477	734-675	734-997	
616-248	616-653	734-281	734-479	734-676	734-998	
616-249	616-667	734-282	734-480	73-677	810-230	

SECTION 6 - GRANDFATHERED SERVICES, continued

6.4. NETWORK EXCHANGE SERVICE ZONES, continued

6.4.3. Zone C

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
231-221	231-652	248-236	269-345	269-660	269-964	517-748
231-237	231-689	248-324	269-346	269-665	269-965	517-750
231 - 238	231 - 723	248 - 328	269 - 349	269 - 672	269 - 966	517 - 764
231-242	231-734	248-437	269-353	269-683	269-968	517-768
231-256	231-743	248-446	269-368	269-684	269-969	517-769
231-258	231-745	248-486	269-372	269-685	269-973	517-780
231-264	231-757	248-488	269-373	269-687	269-979	517-782
231-266	231-768	248-489	269-375	269-692	269-982	517-783
231-267	231-775	248-553	269-376	269-694	269-983	517-784
231-276	231-779	248-592	269-381	269-695	269-985	517-787
231-347	231 - 796	248 - 620	269 - 382	269 - 697	517 - 244	517 - 788
231-348	231-797	248-625	269-383	269-729	517-437	517-789
231-352	231-824	248-628	269-384	269-749	517-439	517-796
231-354	231-825	248-634	269-385	269-753	517-529	517-817
231-386	231-829	248-653	269-387	269-756	517-536	517-840
231-389	231-832	248-661	269-388	269-763	517-540	517-841
231-398	231-834	248-693	269-408	269-778	517-541	517-849
231-436	231-856	248-788	269-428	269-781	517-543	517-852
231-439	231-876	248-814	269-429	269-789	517-545	586-336
231-462	231-879	248-848	269-461	269-792	517-546	586-677
231-464	231-882	248-922	269-463	269-793	517-548	586-716
231-487	231 - 889	248 - 969	269 - 468	269 - 795	517 - 552	586 - 725
231 - 525	231 - 890	248 - 994	269 - 469	269-833	517 - 589	586 - 749
231-526	231-922	269-226	269-471	269-849	517-607	586-752
231-527	231-924	269-276	269-473	269-870	517-623	586-781
231-535	231-928	269-321	269-544	269-923	517-629	586-784
231-536	231-929	269-323	269-545	269-925	517-630	586-786
231 • 539	231 - 932	269 - 324	269 - 552	269 - 926	517 - 645	586 - 992
231-547	231-933	269-327	269-553	269-927	517-646	616-221
231-582	231-935	269-329	269-556	269-934	517-647	616-225
231-587	231-938	269-333	269-565	269-944	517-649	616-296
231-591	231-941	269-337	269-567	269-945	517-663	616-335
231-592	231-943	269-341	269-586	269-948	517-676	616-355
231-597	231-946	269-342	269-626	269-961	517-694	616-360
231-625	231-947	269-343	269-629	269-962	517-699	616-374
231-627	231-995	269-344	269-649	269-963	517-726	616-392

SECTION 6 - GRANDFATHERED SERVICES, continued NETWORK

6.4. EXCHANGE SERVICE ZONES, continued

6.4.3. Zone C, Continued

NPA-NXX NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
616-393	616-847	734 - 954	810-750	906 - 474	989 - 362
616-394	616-850	734 - 957	810-765	906 - 475	989 - 386
616-395	616-860	810-220	810-794	906 - 477	989 - 389
616-396	616-863	810-221	810-844	906 - 482	989 - 426
616-399	616-866	810-225	810-878	906 • 483	989 - 433
616-494	616 - 868	810-227	810-953	906 - 485	989 - 435
616-522	616-874	810-229	810-966	906 - 486	989 - 465
616-523	616-877	810-231	810-982	906 - 487	989 - 495
616-527	616-878	810-245	810-984	906 - 497	989 - 496
616-546	616-887	810-266	810-985	906 - 498	989 - 497
616-554	616-891	810-326	810-987	906 - 523	989 - 498
616-583	616-896	810-329	810-989	906 • 542	989 - 539
616-594	616-897	810-359	906-221	906 - 563	989 - 544
616-636	616-984	810-364	906 - 224	906 - 569	989 - 555
616-642	616-987	810-378	906 - 225	906 - 575	989 - 583
616-654	616-994	810-385	906 - 226	906 - 586	989 • 588
616-656	734 - 240	810-388	906 - 227	906 - 632	989 - 624
616-662	734-241	810-487	906 - 228	906 - 635	989-631
616-669	734 - 242	810-494	906 - 229	906 - 643	989 - 633
616-675	734 - 243	810-564	906 - 233	906 - 663	989 - 636
616-676	734 - 289	810-603	906 - 249	906 - 667	989 - 638
616-677	734 - 379	810-606	906 - 253	906 - 753	989 - 652
616-678	734 - 384	810-622	906 - 265	906 - 774	989 - 656
616-681	734 - 424	810-629	906 - 289	906 - 776	989 - 658
616-682	734 - 426	810-632	906 - 292	906 - 779	989 - 662
616-691	734 - 428	810-633	906 - 293	906 - 786	989 - 665
616-693	734 - 433	810-640	906 - 296	906 - 789	989 - 667
616-696	734 - 439	810-648	906 - 323	906 - 822	989-671
616-698	734 - 449	810-657	906 - 337	906 - 847	989 - 674
616-738	734 - 457	810-659	906 - 339	906 - 850	989 - 678
616-748	734-461	810-664	906 - 345	906 • 863	989 - 684
616-754	734 - 475	810-667	906 - 346	906 - 864	989 - 686
616-765	734 - 654	810-672	906 - 356	906 - 875	989-691
616-772	734 - 697	810-679	906 - 358	906 - 932	989 - 692
616-786	734 - 699	810-686	906 - 359	989 - 246	989 - 693
616-787	734 - 753	810-687	906 - 372	989 - 249	989 - 695
616-794	734 - 782	810-694	906 - 376	989 • 269	989 - 697
616-842	734 - 783	810-695	906 - 384	989 • 298	989 - 739
616-844	734 - 789	810-714	906 • 428	989 - 343	989 • 746
616-846	734 - 878	810-748	906 - 466	989 - 345	989 - 747

SECTION 6 - GRANDFATHERED SERVICES, continued

6.5. RATES AND CHARGES

6.5.1. Network Switched Services

A. Residential Network Exchange Dial Tone Service

	Rate Per
line, per month	
Zone A	\$15.99
ZoneB	\$15.99
ZoneC	\$19.99
Custom Calling Features, per month, per line	\$7.99
Direct Dialed local exchange calls, per minute	\$0,050
Direct Dialed InterLATA Toll, per minute	\$0,059
Direct Dialed IntraLATA Toll, per minute	\$0,059

B. Residential Network Exchange Bundled Services

1. PowerNet Global Unlimited Bundled Service

	Monthly Rate
Per Line, Per Month	
Zone A	\$49.99
Zone B	\$49.99
Zone C	\$49.99

2. PowerNet Global Basic Plus Bundled Service

Per Line, Per Month	
Zone A	\$29.99
Zone B	\$29.99
Zone C	\$29.99
Direct Dialed InterLATA Toll, per minute	\$0,059
Direct Dialed IntraLATA Toll, per minute	\$0,059

3. PowerNet Global Basic Bundled Service

Per Line, Per Month	
Zone A _____	\$22.99
Zone B _____	\$22.99
Zone C _____	\$22.99
Direct Dialed InterLATA Toll, per minute	\$0,059
_____ Direct Dialed IntraLATA Toll, per minute	\$0,059

Issued under authority of the Michigan Public Service Commission in an order dated December 18, 2003 in Case No. U-13929

Issued: May 25, 2005

Effective: June 1, 2005

Issued by:

Dennis Packer, General Counsel
100 Commercial Drive
Fairfield, OH 45014

SECTION 6- GRANDFATHERED SERVICES, continued

6.5. RATES AND CHARGES, continued

6.5.2. Additional/Miscellaneous Charges

A. Per Use Custom Calling Features, UNE-P Customers

	Charge Per Use
Repeat Dialing (*66) Per Call	\$0.75
Blocking (*67) Reveal Last incoming call (*69)	\$0.75

B. Individual Calling Features, UNE-P Customers

Caller ID	\$3.50
Call Forwarding	\$3.50
Call Forwarding - No Answer/Busy Line	\$3.50
3-way Calling	\$3.50
Call Waiting	\$3.50
Speed Dial 8	\$3.50
Speed Dial 30	\$3.50
All Call Blocking	\$3.50
Automatic Call Rejection	\$3.50

C. **Directory Listing, UNE-P Customers**

Per Month

	\$2.40
Non-Published Listing, UNE-P customer	\$2.40
Additional Listing, UNE-P customer	

D. **Directory Listings,**

Per Month

	\$4.95
Non-Published Listing, Resale customer	\$2.49
Additional Listing, Resale customer	\$2.25
Non-Directory Listing, Resale customer	

Per Usage

E. **Directory Assistance**

	\$0.75
Directory Assistance	\$0.50
Directory Assistance Call Completion	